

SPLIT-TYPE AIR CONDITIONERS MSZ-SF15VA MSZ-SF20VA

INSTALLATION MANUAL

For INSTALLER

This manual only describes the installation of indoor unit.

When installing the outdoor unit, refer to the installation manual of outdoor unit.

English

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scribes only for the indoor unit. Refer to the MXZ type manual for outdoor unit set up

Required Tools for Installation

Phillips screwdriver Level Scale Utility knife or scissors 65 mm hole saw

Wrench (or spanner)

Torque wrench

4 mm hexagonal wrench Flare tool for R410A Gauge manifold for R410A Vacuum pump for R410A Charge hose for R410A Pipe cutter with reamer

BEFORE INSTALLATION

1-1. THE FOLLOWING SHOULD ALWAYS BE OBSERVED FOR SAFETY

- Be sure to read "THE FOLLOWING SHOULD ALWAYS BE OBSERVED FOR SAFETY" before installing the air conditioner.
- Be sure to observe the warnings and cautions specified here as they include important items related to safety.
- After reading this manual, be sure to keep it together with the OPERATING INSTRUCTIONS for future reference

WARNING (Could lead to death, serious injury, etc.)

- Do not install the unit by yourself (user). Incomplete installation could cause fire, electric shock, injury due to the unit falling, or leakage of water. Consult the dealer from whom you purchased the unit or a qualified installer.
- Perform the installation securely referring to the installation manual.
- Incomplete installation could cause fire, electric shock. injury due to the unit falling, or leakage of water.

 When installing the unit, use appropriate protec-
- tive equipment and tools for safety. Failure to do so could cause injury.
- Install the unit securely in a place which can bear the weight of the unit.
 - If the installation location cannot bear the weight of the unit, the unit could fall causing injury
- Electrical work should be performed by a qualified, experienced electrician, according to the installation manual. Be sure to use an exclusive circuit. Do not connect other electrical appliances to the circuit.

If the capacity of the power circuit is insufficient or there is incomplete electrical work, it could result in a fire or an electric shock.

■ Earth the unit correctly.

mediate connection.

- Do not connect the earth to a gas pipe, water pipe, lightning rod or telephone earth. Defective earthing could cause electric shock.
- Do not damage the wires by applying excessive pressure with parts or screws.
- Damaged wires could cause fire or electric shock. Be sure to cut off the main power in case of setting up the indoor P.C. board or wiring works.
- Failure to do so could cause electric shoc ■ Use the specified wires to connect the indoor and outdoor units securely and attach the wires firmly to the terminal block connecting sections so the stress of the wires is not applied to the sections. Do not extend the wires, or use inter-
 - Incomplete connecting and securing could cause fire.

- Do not install the unit in a place where inflammable gas may leak. If gas leaks and accumulates in the area around the
- unit, it could cause an explosion. Do not use intermediate connection of the
- power cord or the extension cord and do not connect many devices to one AC outlet. It could cause a fire or an electric shock due to de
 - fective contact, defective insulation, exceeding the permissible current, etc.
- Be sure to use the parts provided or specified parts for the installation work.

The use of defective parts could cause an injury or leakage of water due to a fire, an electric shock, the unit falling, etc.

- When plugging the power supply plug into the outlet, make sure that there is no dust, clogging, or loose parts in both the outlet and the plug. Make sure that the power supply plug is pushed completely into the outlet.
 - If there is dust, clogging, or loose parts on the power supply plug or the outlet, it could cause electric shock or fire. If loose parts are found on the power supply plug, replace it.
- Attach the electrical cover to the indoor unit and the service panel to the outdoor unit securely. If the electrical cover of the indoor unit and/or the service panel of the outdoor unit are not attached securely, it could result in a fire or an electric shock due to dust, water, etc.
- When installing, relocating, or servicing the unit, make sure that no substance other than the specified refrigerant (R410A) enters the refrigerant circuit.

Any presence of foreign substance such as air can cause abnormal pressure rise and may result in explosion or injury. The use of any refrigerant other than that specified for the system will cause mechanical failure, system malfunction, or unit breakdown. In the worst case, this could lead to a serious impediment to securing product safety

- Do not discharge the refrigerant into the atmosphere. If refrigerant leaks during installation, ventilate the room.
 - If refrigerant comes in contact with a fire, harmful gas could be generated. Refrigerant leakage may cause suffocation. Provide ventilation in accordance with FN378-1
- Check that the refrigerant gas does not leak after installation has been completed.
 - If refrigerant gas leaks indoors, and comes into contact with the flame of a fan heater, space heater, stove, etc., harmful substances will be generated.
- Use appropriate tools and piping materials for installation.
 - The pressure of R410A is 1.6 times more than R22. Not using appropriate tools or materials and incomplete installation could cause the pipes to burst or
- When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes.
 - If the refrigerant pipes are disconnected while the compressor is running and the stop valve is open, air could be drawn in and the pressure in the refrigeration cycle could become abnormally high. This could cause the pipes to burst or injury.
- When installing the unit, securely connect the refrigerant pipes before starting the compres-
 - If the compressor is started before the refrigerant pipes are connected and when the stop valve is open, air could be drawn in and the pressure in the refrigeration cycle could become abnormally high. This could cause the pipes to burst or injury
- Fasten a flare nut with a torque wrench as specified in this manual.
 - If fastened too tight, a flare nut may break after a long period and cause refrigerant leakage.
- The unit shall be installed in accordance with national wiring regulations.

CAUTION (Could lead to serious injury in particular environments when operated incorrectly.

- Install an earth leakage breaker depending on the installation place.
 - If an earth leakage breaker is not installed, it could cause electric shock.
- Perform the drainage/piping work securely according to the installation manual.

 If there is defect in the drainage/piping work, water
- could drop from the unit, soaking and damaging household goods.
- Do not touch the air inlet or the aluminum fins of Do not operate the air conditioner during intethe outdoor unit.
- Do not install the outdoor unit where small animals may live.

This could cause injury

- If small animals enter and touch the electric parts inside the unit, it could cause a malfunction, smoke emission, or fire. Also, advise user to keep the area around the unit clean.
- rior construction and finishing work, or while waxing the floor.
- Before operating the air conditioner, ventilate the room well after such work is performed. Otherwise, it may cause volatile elements to adhere inside the air conditioner, resulting in water leakage or scattering of

1-2. SELECTING THE INSTALLATION LOCATION

- Where airflow is not blocked.
- Where cool (or warm) air spreads over the entire room.
- Rigid wall without vibration.
- Where it is not exposed to direct sunshine. Do not expose to direct sunshine also during the period following unpacking to before use.
- Where easily drained.
- At a distance 1 m or more away from your TV and radio. Operation of the air conditioner may interfere with radio or TV reception. An amplifier may be required for the affected device.
- In a place as far away as possible from fluorescent and incandescent lights.
- In order to make the infrared remote control operate the air conditioner normally.
- The heat from the lights may cause deformation or the ultraviolet may cause deterioration.

- Where the air filter can be removed and replaced easily.
- Where it is away from the other heat or steam source
- Where it is easy to operate and easily visible. Where children cannot touch it.

and install wireless remote controller

Select a position about 1.2 m above the floor and check that signals from the remote controller are surely received by the indoor unit from that position ('beep' or 'beep beep' receiving tone sounds). After that, attach remote controller holder to a pillar or wall

In rooms where inverter type fluorescent lamps are used, the signal from the wireless remote controller may not be received.

Note:

Avoid the following places for installation where air conditioner trouble is liable to occur.

- Where flammable gas could leak
- Where there is much machine oil.
- Where oil is splashed or where the area is filled with oily smoke (such as cooking areas and factories, in which the properties of plastic could be changed and damaged).
- Salty places such as the seaside.
- Where sulfide gas is generated such as hot spring, sewage, waste water.
- Where there is high-frequency or wireless equipment.
- Where there is emission of high levels of VOCs including phthalate compounds, formaldehyde, etc., which may cause chemical cracking.

1-3. SPECIFICATIONS

Model		Power supply *1			Wire specifications *2		Pipe size (thickness *3, *4)
Indoor unit	Outdoor unit	Rated Voltage	Frequency	Breaker capacity	Power supply	Indoor/outdoor connecting wire	Gas / Liquid
MSZ-SF15VA MSZ-SF20VA	- *7	230 V	50 Hz	- *7	- *7	4-core 1.0 mm²	ø9.52 / 6.35 mm (0.8 mm)

- *1 Connect to the power switch which has a gap of 3 mm or more when open to interrupt the source power phase. (When the power switch is shut off, it must interrupt all phases.)
- *2 Use wires in conformity with design 60245 IEC 57.
- *3 Never use pipes with thickness less than specified. The pressure resistance will be insufficient.
- *4 Use a copper pipe or a copper-alloy seamless pipe.
 *5 Be careful not to crush or bend the pipe during pipe
- bending.

 *6 Refrigerant pipe bending radius must be 100 mm or more.
- *7 Refer to the installation manual of the multi-type outdoor
- *8 Insulation material : Heat resisting foam plastic 0.045 specific gravity
- *9 Be sure to use the insulation of specified thickness. Excessive thickness may cause incorrect installation of the indoor unit and insufficient thickness may cause dew drippage.

1-4. INSTALLATION DIAGRAM

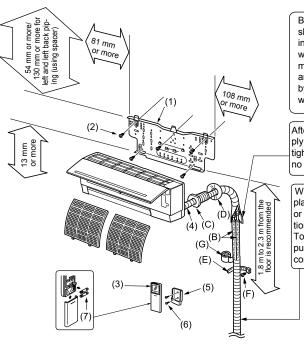
ACCESSORIES

Check the following parts before installation. <Indoor unit>

(1)	Installation plate		
(2)	Installation plate fixing screw 4 × 25 mm		
(3)	Wireless remote controller		
(4)	Felt tape (For left or left-rear piping)		
(5)	Remote controller holder		
(6)	Fixing screw for (5) 3.5 × 16 mm (Black)		
(7)	Battery (AAA) for (3)		

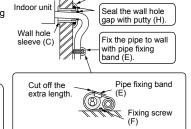
PARTS TO BE PROVIDED AT YOUR SITE

(A)	Indoor/outdoor unit connecting wire*	1
(B)	Extension pipe	1
(C)	Wall hole sleeve	1
(D)	Wall hole cover	1
(E)	Pipe fixing band	2 to 5
(F)	Fixing screw for (E) 4 × 20 mm	2 to 5
(G)	Piping tape	1
(H)	Putty	1
(1)	Drain hose (or soft PVC hose, 15 mm inner diameter or hard PVC pipe VP16)	1 or 2
(J)	Refrigeration oil	1



Be sure to use wall hole sleeve (C) to prevent indoor/outdoor connecting wire (A) from contacting metal parts in the wall and to prevent damage by rodents in case the wall is hollow.

After the leak test, apply insulating material tightly so that there is no gap.



Wall hole cover (D)

When the piping is to be attached to a wall containing metals (tin plated) or metal netting, use a chemically treated wooden piece 20 mm or thicker between the wall and the piping or wrap 7 to 8 turns of insulation vinyl tape around the piping.

To use existing piping, perform COOL operation for 30 minutes and pump down before removing the old air conditioner. Remake flare according to the dimension for new refrigerant.

Drain piping for outdoor unit

Install the unit horizontally.

Do not use drain socket in cold regions. Drain may freeze and make the fan stop.

The outdoor unit produces condensate during the heating operation. Select the installation place to ensure to prevent the outdoor unit and/or the grounds from being wet by drain water or damaged by frozen drain water.

* Note:

Place indoor/outdoor unit connecting wire (A) at least 1 m away from the TV antenna wire.

Units should be installed by licensed contractor according to local code requirements.

Before installation

This installation manual is only for the indoor unit installation. In installing the outdoor units, refer to the installation manual attached to each outdoor unit. Any structural alternations necessary for the installation must comply with the local building code requirements.

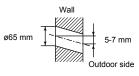
2. INDOOR UNIT INSTALLATION

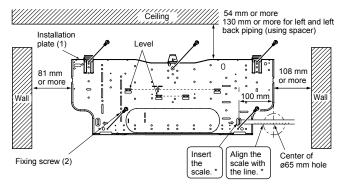
2-1. FIXING OF INSTALLATION PLATE

- Find a structural material (such as a stud) in the wall and fix installation plate (1) horizontally by tightening the fixing screws (2) firmly.
- To prevent installation plate (1) from vibrating, be sure to install the fixing screws in the holes indicated in the illustration. For added support, fixing screws may also be installed in other holes.
- When the knockout is removed, apply vinyl tape to the knockout edges to prevent damaging the wires.
- When bolts recessed in the concrete wall are to be utilized, secure installation plate (1) using 11 × 20 · 11 × 26 oval hole (450 mm pitch).
- If the recessed bolt is too long, change it for a shorter one available in the market

2-2. WALL HOLE DRILLING

- 1) Determine the wall hole position.
- 2) Drill a ø65 mm hole. The outdoor side should be 5 to 7 mm lower than the indoor side.
- 3) Insert wall hole sleeve (C).





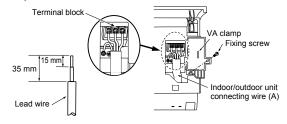
* Same for left hole

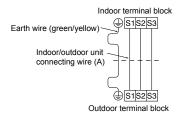
2-3. CONNECTING WIRES FOR INDOOR UNIT

You can connect indoor/outdoor lead wire without removing the front panel.

- 1) Open the front panel.
- 2) Remove VA clamp.
- 3) Pass indoor/outdoor unit connecting wire (A) from the back of the indoor unit and process the end of the wire.
- 4) Loosen terminal screw, and connect first the earth wire, then indoor/outdoor unit connecting wire (A) to the terminal block. Be careful not to make miswiring. Fix the wire to the terminal block securely so that no part of its core is appeared, and no external force is conveyed to the connecting section of the terminal block
- 5) Firmly tighten the terminal screws to prevent them from loosening. After tightening, pull the wires lightly to confirm that they do not move.

 6) Secure indoor/outdoor unit connecting wire (A) and the earth wire with the VA
- clamp. Never fail to hook the left claw of the VA clamp. Attach the VA clamp securely.





- For future servicing, give extra length to the connecting wires.
- Make earth wire a little longer than others. (More than 60 mm)
- Do not fold the excess wire, or cram it into small space. Take caution not to damage the wires
- Be sure to attach each screw to its correspondent terminal when securing the cord and/or the wire to the terminal block.

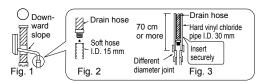
Note: Do not place the wires between the indoor unit and the installation plate (1). Damaged wire could cause heat generation or fire

2-4. PIPE FORMING AND DRAIN PIPING

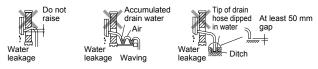
- Place the drain hose below the refrigerant piping.
- Make sure that the drain hose is not heaved or snaked.
- Do not pull the hose when applying the tape.
- When the drain hose passes the room, be sure to wrap insulation material (obtainable at a store)



- Drain PipingIf the extension drain hose has to pass through a room, be sure to wrap it with commercially sold insulation.
- The drain hose should point downward for easy drain flow. (Fig. 1)
- If the drain hose provided with the indoor unit is too short, connect it with drain hose (I) that should be provided at your site. (Fig. 2)
- When connecting the drain hose to the hard vinyl chloride pipe, be sure to insert it securely into the pipe. (Fig. 3)



Do not make drain piping as shown below



Rear, right, or downward piping

- 1) Put the refrigerant piping and the drain hose together, then firmly apply piping tape (G) from the end
- 2) Insert the piping and the drain hose into the wall hole sleeve (C), and hook the upper part of the indoor unit on the installation plate (1).



- 3) Check if the indoor unit is hooked securely on the installation plate (1) by moving the unit to left and right.

 4) Thrust the lower part of the indoor unit into the installation plate (1).

Left or left-rear piping

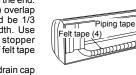
Note:

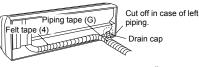
Be sure to reattach the drain hose and the drain cap in case of left or leftrear piping

Otherwise, it could cause drops of water to drip down from the drain hose.

1) Put the refrigerant piping and the drain hose together, then firmly apply felt tape (4) from the end.

Felt tape (4) overlap width should be 1/3 the tape width. Use a bandage stopper at the end of felt tape

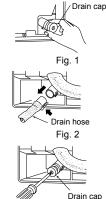




(4). 2) Pull out the drain cap at the rear right of the indoor unit. (Fig. 1)

- Hold the convex section at the end and pull the drain cap.
- 3) Pull out the drain hose at the rear left of the indoor unit. (Fig. 2)
 - Hold the claw marked by the arrows and pull out the drain hose forward.
- 4) Put the drain cap into the section to which the drain hose is to be attached at the rear of the indoor unit. (Fig. 3)
- Insert not sharp-edged tools such as screwdrivers into the hole at the end of the cap and insert the cap fully into the drain pan. 5) Insert the drain hose fully into the drain pan at
- - the rear right of the indoor unit. (Fig. 4)

 Check if the hose is hooked securely to the projection of its inserting part at the drain
- 6) Insert the drain hose into wall hole sleeve (C). and hook the upper part of indoor unit on installation plate (1). Then, move the indoor unit completely to the left in order to make placing the piping in the back space of the unit easier.
- Cut out a piece of cardboard from the shipping box, roll it up, hook it onto the back rib, and use it as a spacer to lift the indoor unit. (Fig. 5)
- Connect the refrigerant piping with the extension
- pipe (B).
 Thrust the lower part of the indoor unit into the installation plate (1).



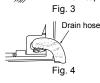
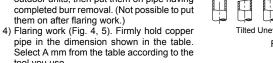




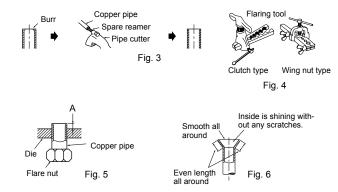
Fig. 5

2-5. FLARING WORK

- 1) Cut the copper pipe correctly with pipe cutter.
- 2) Completely remove all burrs from the cut cross section of pipe. (Fig. 3)
 - Put the end of the copper pipe to downward direction as you remove burrs in order to avoid to let burrs drop in the piping.
- 3) Remove flare nuts attached to indoor and outdoor units, then put them on pipe having completed burr removal. (Not possible to put
- Select A mm from the table according to the tool you use.



- 5) Check
- Compare the flared work with Fig. 6.
- If flare is noted to be defective, cut off the flared section and do flaring work again.



		A (mm)			Tightening torque	
Pipe diameter (mm)	Nut (mm)	Clutch type tool for R410A	Clutch type tool for R22	Wing nut type tool for R22	N•m	kgf•cm
ø 6.35 (1/4")	17	0 to 0.5	1.0 to 1.5	1.5 to 2.0	13.7 to 17.7	140 to 180
ø 9.52 (3/8")	22				34.3 to 41.2	350 to 420
ø12.7 (1/2")	26			2.0 to	49.0 to 56.4	500 to 575
ø15.88 (5/8")	29			2.5	73.5 to 78.4	750 to 800

2-6. PIPE CONNECTION

- Fasten flare nut with a torque wrench as specified in the table.
- When fastened too tight, flare nut may break after a long period and cause refrigerant leakage.
- Be sure to wrap insulation around the piping. Direct contact with the bare piping may result in burns or frostbite.

Indoor unit connection

Connect both liquid and gas pipings to indoor unit.

- Apply a thin coat of refrigeration oil (J) on the flared ends of the pipes. Do not apply refrigeration oil on screw threads. Excessive tightening torque will result in damage on the screw.
- For connection, first align the center, then tighten the first 3 to 4 turns of flare
- Use tightening torque table above as a guideline for indoor unit side union joint section, and tighten using two wrenches. Excessive tightening damages the flare section.

Outdoor unit connection

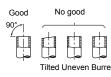
Connect pipes to stop valve pipe joint of the outdoor unit in the same manner

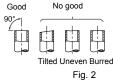
For tightening, use a torque wrench or spanner and use the same tightening torque applied for indoor unit

WARNING

When installing the unit, securely connect the refrigerant pipes before starting the compressor.







sold insulation to prevent condensation

2) For outdoor unit side, surely insulate every piping including valves.

3) Using piping tape (G), apply taping starting from the entry of outdoor unit.

When piping have to be arranged through above ceiling, closet or where the temperature and humidity are high, wind additional commercially

· Stop the end of piping tape (G) with tape (with adhesive agent at-

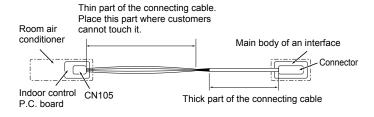
2-7. INSULATION AND TAPING

1) Cover piping joints with pipe cover.

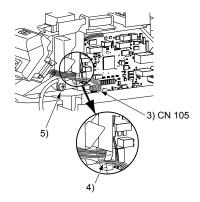
tached)

2-8. CONNECTING AN INTERFACE (MAC-333/397/399 IF-E, option) TO THE AIR CONDI-

- · Connect an interface to the indoor control P.C. board of an air conditioner with a connecting cable.
- Cutting or extending the connecting cable of the interface results in defects in connecting. Do not bundle the connecting cable together with power supply cord, indoor/outdoor connecting wire, and/or earth wire. Keep as much distance as possible between the connecting cable and those wires.
- The thin part of the connecting cable should be stored and placed where customers cannot touch it.



- 1) Remove the front panel and the lower right corner part.
 2) Open the cover of the indoor control P.C. board.
- 3) Join the connecting cable to CN 105 on the indoor control P.C. board.
- 4) Route the connecting cable through this point in the figure.
- 5) Attach the cable clamp provided with Interface to the thick part of the connecting cable with a screw 4x16 as shown in the figure.
- 6) Close the cover of the indoor control P.C. board. Be careful not to catch the thin part of the connecting cable in the cover. Reinstall the front panel and the lower right corner part



▲ WARNING

Fix the connecting cable at the prescribed position securely. Incorrect installation may cause electric shock, fire, and/ or malfunction

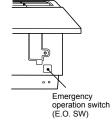
3. PURGING PROCEDURES, LEAK TEST, AND TEST RUN

3-1. PURGING PROCEDURES AND LEAK TEST

Refer to the procedures indicated in the installation manual of the outdoor unit.

3-2. TEST RUN

- 1) Insert power supply plug into the power outlet and/or turn on the breaker.
- 2) Press the E.O. SW once for COOL, and twice for HEAT operation. Test run will be performed for 30 minutes. If the left lamp of the operation indicator blinks every 0.5 seconds, inspect the indoor/outdoor unit connecting wire (A) for miswiring. After the test run, emergency mode (set temperature 24°C) will start.
- To stop operation, press the E.O. SW several times until all LED lamps turn off. Refer to operating instructions for details.



Note:

When power (circuit breaker) is turned on, the horizontal vanes automatically move to the normal position.

Checking the remote (infrared) signal reception

Press the OFF/ON button on the remote controller (3) and check that an electronic sound is heard from the indoor unit. Press the OFF/ON button again to turn the air conditioner off

 Once the compressor stops, the restart preventive device operates so the compressor will not operate for 3 minutes to protect the air conditioner.

3-3. AUTO RESTART FUNCTION

This product is equipped with an auto restart function. When the power supply is stopped during operation, such as during blackouts, the function automatically starts operation in the previous setting once the power supply is resumed. (Refer to the operating instructions for details.)

Caution:

 After test run or remote signal reception check, turn off the unit with the E.O. SW or the remote controller before turning off the power supply. Not doing so will cause the unit to start operation automatically when power supply is resumed.

To the user

- After installing the unit, make sure to explain the user about auto restart function
- If auto restart function is unnecessary, it can be deactivated. Consult the service representative to deactivate the function. Refer to the service manual for details.

3-4. EXPLANATION TO THE USER

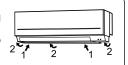
- Using the OPERATING INSTRUCTIONS, explain to the user how to use the air conditioner (how to use the remote controller, how to remove the air filters, how to remove or put the remote controller in the remote controller holder, how to clean, precautions for operation, etc.)
- Recommend the user to read the OPERATING INSTRUCTIONS carefully.

4. RELOCATION AND MAINTENANCE

4-1. REMOVING AND INSTALLING THE PANEL ASSEMBLY

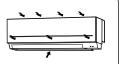
Removal procedure

- 1) Remove the 2 screws which fix the panel assembly.
- 2) Remove the panel assembly. Be sure to remove its bottom end first.



Installation procedure

- 1) Install the panel assembly following the removal procedure in reverse.
- Be sure to press the positions as indicated by the arrows in order to attach the assembly completely to the unit.



4-2. REMOVING THE INDOOR UNIT

Remove the bottom of the indoor unit from the installation plate.

When releasing the corner part, release both left and right bottom corner part of indoor unit and pull it downward and forward as shown in the figure on the right



4-3. PUMPING DOWN

When relocating or disposing of the air conditioner, pump down the system following the procedure below so that no refrigerant is released into the atmosphere.

- Connect the gauge manifold valve to the service port of the stop valve on the gas pipe side of the outdoor unit.
- 2) Fully close the stop valve on the liquid pipe side of the outdoor unit.
- 3) Close the stop valve on the gas pipe side of the outdoor unit almost completely so that it can be easily closed fully when the pressure gauge shows 0 MPa [Gauge] (0 kgf/cm²).
- 4) Start the emergency COOL operation.
 - To start the emergency operation in COOL mode, disconnect the power supply plug and/or turn off the breaker. After 15 seconds, connect the power supply plug and/or turn on the breaker, and then press the E.O. SW once. (The emergency COOL operation can be performed continuously for up to 30 minutes.)
- 5) Fully close the stop valve on the gas pipe side of the outdoor unit when the pressure gauge shows 0.05 to 0 MPa [Gauge] (approx. 0.5 to 0 kgf/cm²).
- 6) Stop the emergency COOL operation. Press the E.O. SW several times until all LED lamps turn off. Refer to operating instructions for details.

A WARNING

When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes. The compressor may burst if air etc. get into it.

This product is designed and intended for use in the residential, commercial and light-industrial environment.

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