

Revision A:

• MSZ-EF18/22/25/35/42/50VGW/B/S - E2, MSZ-EF22/25/35/42/50VGW/B/S - ET2, MSZ-EF18/22/25/35/42/50VGKW/B/S - E1 and MSZ-EF22/25/35/42/50VGKW/B/S - E11 have been added. OBH831 is void.

# INDOOR UNIT SERVICE MANUAL

No. OBH831 REVISED EDITION-A

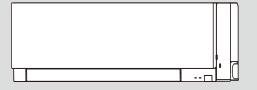
### Models

MSZ-EF18VGW/B/S - EI, EZ	MSZ-EF18VGKW/B/S - 📼
MSZ-EF22VGW/B/S - ET, ET, EZ, ETZ	MSZ-EF22VGKW/B/S - 🖽 🖽
MSZ-EF25VGW/B/S - ET, ET, EZ, ETZ	MSZ-EF25VGKW/B/S - 🖽 🎟
MSZ-EF35VGW/B/S - ET, ET, EZ, EZ	MSZ-EF35VGKW/B/S - 🖽 🎟
MSZ-EF42VGW/B/S - ET, ET, EZ, ETZ	MSZ-EF42VGKW/B/S - 🖽 🎟
MSZ-EF50VGW/B/S - EI, EI, EI, EI, EI	MSZ-EF50VGKW/B/S - 🖽 🎟

Outdoor unit service manual MUZ-EF·VG/H Series (OBH832) MXZ-F·VF Series(OBH790)

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PARTS CATALOG (OBB831)



MSZ-EF·VGW/VGKW MSZ-EF·VGB/VGKB MSZ-EF·VGS/VGKS

#### **Revision A:**

• MSZ-EF18/22/25/35/42/50VGW/B/S - E2, MSZ-EF22/25/35/42/50VGW/B/S - ET2,

MSZ-EF18/22/25/35/42/50VGKW/B/S - E1 and MSZ-EF22/25/35/42/50VGKW/B/S - ET1 have been added.

### Use the specified refrigerant only

#### Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.

Correct refrigerant is specified in the manuals and on the spec labels provided with our products.

We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

#### <Preparation before the repair service>

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker and remove the power plug.
- Discharge the capacitor before the work involving the electric parts.

#### <Precautions during the repair service>

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigeration cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

1

#### The following models are compatible with the outdoor units with low standby power control.

Connecting the following models to the MUZ-EF-VG/H series outdoor units enables the low standby power control.

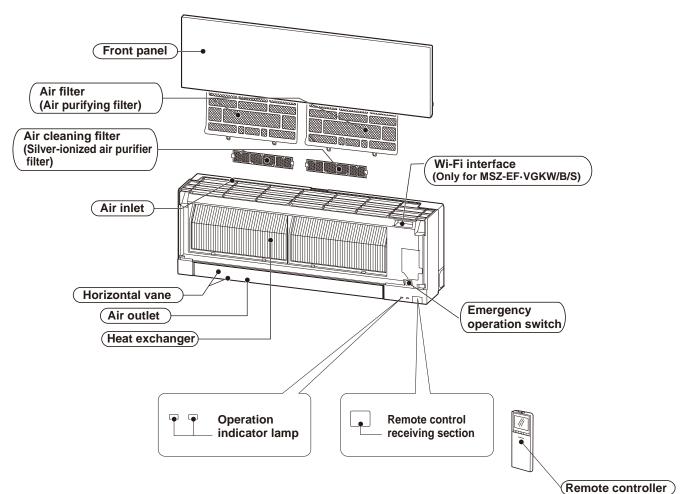
The following models may be connected to the **MUZ-EF·VG/H** series after once connected to the **MXZ series** and operated, for example because of relocation. In that case, the **MUZ-EF·VG/H** series outdoor units will not operate without taking a step. Follow the procedure "Deleting the memorized abnormal condition" described in 10-2.1.

MSZ-EF18VGW/B/S - E1 MSZ-EF22VGW/B/S - E1, - ET1 MSZ-EF25VGW/B/S - E1, - ET1 MSZ-EF35VGW/B/S - E1, - ET1 MSZ-EF42VGW/B/S - E1, - ET1 MSZ-EF50VGW/B/S - E1, - ET1 MSZ-EF18VGKW/B/S - E1 MSZ-EF22VGKW/B/S - E1, - ET1 MSZ-EF25VGKW/B/S -E1, - ET1 MSZ-EF35VGKW/B/S - E1, - ET1 MSZ-EF42VGKW/B/S - E1, - ET1 MSZ-EF50VGKW/B/S - E1, - ET1 1. New model MSZ-EF18VGW/B/S - E1 → MSZ-EF18VGW/B/S - E2 MSZ-EF22VGW/B/S - E1, - E11 → MSZ-EF22VGW/B/S - E2, - E12 MSZ-EF25VGW/B/S - E1, - E11 → MSZ-EF25VGW/B/S - E2, - E12  $MSZ-EF35VGW/B/S - E1, - E1 \rightarrow MSZ-EF35VGW/B/S - E2, - E12$  $MSZ-EF42VGW/B/S - E1, - E1 \rightarrow MSZ-EF42VGW/B/S - E2, - E12$ MSZ-EF50VGW/B/S - E1, - E11 → MSZ-EF50VGW/B/S - E2, - E12

1. Indoor electronic control P.C. board has been changed.

### PART NAMES AND FUNCTIONS

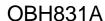
**MSZ-EF25VGW** MSZ-EF42VGW MSZ-EF50VGW MSZ-EF18VGW MSZ-EF22VGW MSZ-EF35VGW MSZ-EF25VGB **MSZ-EF18VGB MSZ-EF22VGB MSZ-EF35VGB** MSZ-EF42VGB MSZ-EF50VGB **MSZ-EF18VGS MSZ-EF22VGS MSZ-EF25VGS MSZ-EF35VGS MSZ-EF42VGS MSZ-EF50VGS** MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS



#### ACCESSORIES

2

Model	MSZ-EF18VGW MSZ-EF18VGB MSZ-EF18VGS MSZ-EF22VGW MSZ-EF22VGB MSZ-EF22VGS MSZ-EF25VGW MSZ-EF25VGB MSZ-EF25VGS MSZ-EF35VGW MSZ-EF35VGB MSZ-EF35VGS MSZ-EF42VGW MSZ-EF42VGB MSZ-EF42VGS MSZ-EF50VGW MSZ-EF50VGB MSZ-EF50VGS MSZ-EF18VGKW MSZ-EF18VGKB MSZ-EF18VGKS MSZ-EF22VGKW MSZ-EF22VGKB MSZ-EF22VGKS MSZ-EF35VGKW MSZ-EF35VGKB MSZ-EF35VGKS MSZ-EF42VGKW MSZ-EF42VGKB MSZ-EF42VGKS MSZ-EF42VGKW MSZ-EF42VGKB MSZ-EF42VGKS MSZ-EF50VGKW MSZ-EF50VGKB MSZ-EF50VGKS
① Installation plate	1
Installation plate fixing screw 4 × 25 m	m 5
③ Battery (AAA) for remote controller	2
Wireless remote controller	1
5 Felt tape (For left or left-rear piping)	1
6 Soft dry cloth (VGB type only)	1
⑦ Air cleaning filter	2



SPECIFICATION

		Indo	oor model		MSZ-EF18VGW MSZ-EF18VGB MSZ-EF18VGS MSZ-EF18VGKW MSZ-EF18VGKB MSZ-EF18VGKS	MSZ-EF22VGW MSZ-EF22VGB MSZ-EF22VGS MSZ-EF22VGKW MSZ-EF22VGKB MSZ-EF22VGKS	MSZ-EF25VGW MSZ-EF25VGB MSZ-EF25VGS MSZ-EF25VGKW MSZ-EF25VGKB MSZ-EF25VGKS	MSZ-EF35VGW MSZ-EF35VGB MSZ-EF35VGS MSZ-EF35VGKW MSZ-EF35VGKB MSZ-EF35VGKS	
		Pov	ver supply			Single phase	230 V, 50 Hz		
	Powe	r input	Cooling	w		2	0		
rica	*1		Heating	~~~		26		30	
Electrical data	Runni currer	ng	Cooling	A		0.2	20		
щŝ			Heating			0.26		0.29	
_	Mode		1	_		RCC			
Fan motor	Curre	nt <b>*</b> 1	Cooling	A		0.2	20		
			Heating			0.26		0.29	
	ensions	s W × I	H×D	mm		885 × 29			
Weig	-			kg		11			
	Air dir	ection				Ę			
			Super High	-		63			
		Cooling	High			49			
		00	Med.	m³/h		37			
	3	0	Low	_		27			
	E -		Silent			24	10	700	
	Ai	_	Super High	_	714 762				
		ting	High		534				
		Heating	Med.	m³/h	<u> </u>				
		-	Low Silent	_					
			Super High			<u> </u>			
		5	High	_		4			
		Cooling	Med.	dB(A)		3	0	30	
arks	-	ö	Low			23		24	
Special remarks	Sound level	0	Silent	_		19		24	
alre	pu		Super High			45		46	
eci	Sou	D	High	-		37		38	
Sp		atin	Med.	dB(A)		29		30	
		Heating	Low			23	4		
			Silent			2			
			Super High			1,2			
		b	High			99			
		Cooling	Med.	rpm		80			
	ğ	ပိ	Low	1		63			
	Fan speed		Silent	1 1		57			
	u s		Super High			1,330		1,400	
	Га	br	High			1,0	50		
		Heating	Med.	rpm		79			
		Не	Low	]		63	30		
			Silent			57	70		
	Fan s	peed r	egulator				5		
Rem		atrolle	r model			W: Se			
CIII		in oliel	mouci			B,S: S	G19B		

**NOTE**: Test conditions are based on ISO 5151.

Cooling: Indoor<br/>OutdoorDry-bulb temperature 27°C<br/>Dry-bulb temperature 35°CWet-bulb temperature<br/>19°CHeating: Indoor<br/>OutdoorDry-bulb temperature 20°C<br/>Outdoor7°CWet-bulb temperature<br/>6°C

\*1 Measured under rated operating frequency.

#### Specifications and rated conditions of main electric parts

Fuse	(F11)	T3.15AL250V
Horizontal vane motor	(MV)	12 V DC
Varistor	(NR11)	470 V
Terminal block	(TB)	3P





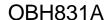
Indoor model			MSZ-EF42VGW MSZ-EF42VGB MSZ-EF42VGS MSZ-EF42VGKW MSZ-EF42VGKB MSZ-EF42VGKS	MSZ-EF50VGW MSZ-EF50VGB MSZ-EF50VGS MSZ-EF50VGKW MSZ-EF50VGKB MSZ-EF50VGKS		
		Pov	ver supply		Single phase	230 V, 50 Hz
	Power	r input	Cooling	- w	23	23
data	*1		Heating	VV	33	43
ta "	Runnii curren	ng	Cooling	•	0.23	0.23
gai 1	curren	nt <b>¯*</b> 1	Heating	A	0.31	0.39
	Model				RC	0J40
motor	Currer		Cooling	•	0.23	0.23
moto	Currer	11 11	Heating	A	0.31	0.39
ime	ensions	W × I	H×D	mm	885 × 2	99 × 195
Veig	ht			kg	1'	1.5
	Air dire	ection				5
			Super High		672	678
		βι	High	1	534	552
		Cooling	Med.	m³/h	462	474
		ပိ	Low		396	408
	Airflow		Silent		3	48
		Super High		792	876	
		g	High		594	666
		Heating	Med.	m³/h	468	540
		Не	Low		378	432
			Silent		330	384
			Super High		43	43
		g	High		39	40
S		Cooling	Med.	dB(A)	35	36
ark	ē	ပိ	Low		31	33
em	Sound level		Silent	1	28	30
alr	pur		Super High		48	49
Special remarks	Sol	bu	High	1	41	43
റ്റ		Heating	Med.	dB(A)	35	37
		Не	Low	1 ) /	30	33
			Silent	1	28	30
			Super High		1,260	1,270
		bu	High	1	1,050	1,080
		Cooling	Med.	rpm	930	950
	g	ပိ	Low	1 .	830	850
	bee		Silent	1		50
	Fan speed		Super High		1,440	1,570
	Га	b	High	1	1,140	1,250
			Med.	rpm	940	1,060
		Не	Low	1 '	800	890
			Silent	1	720	810
	Fan sr	beed r	egulator			5
						G19A
em	ote cor	ntroller	r model			SG19B

**NOTE**: Test conditions are based on ISO 5151.

Cooling: Indoor Dry-bulb temperature 27°C Wet-bulb temperature 19°C Outdoor Dry-bulb temperature 35°C Heating: Indoor Dry-bulb temperature 20°C Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C \*1 Measured under rated operating frequency.

#### Specifications and rated conditions of main electric parts

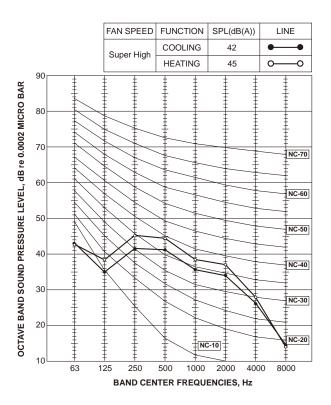
Fuse	(F11)	T3.15AL250V
Horizontal vane motor	(MV)	12 V DC
Varistor	(NR11)	470 V
Terminal block	(TB)	3P



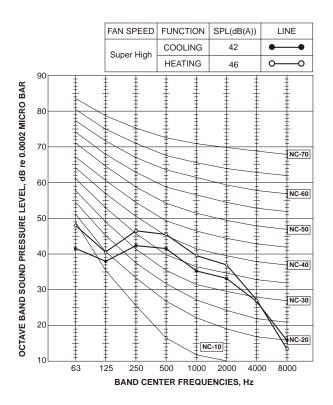
NOISE CRITERIA CURVES

4

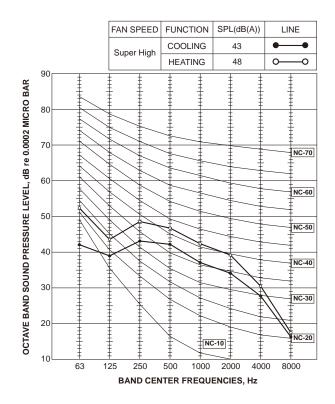
MSZ-EF18VGW MSZ-EF22VGW MSZ-EF25VGW MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF18VGB MSZ-EF22VGB MSZ-EF25VGB MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS



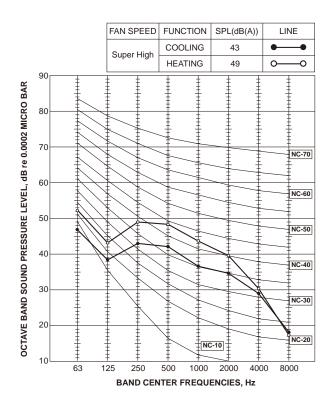
#### MSZ-EF35VGW MSZ-EF35VGKW MSZ-EF35VGB MSZ-EF35VGKB MSZ-EF35VGS MSZ-EF35VGKS



#### MSZ-EF42VGW MSZ-EF42VGKW MSZ-EF42VGB MSZ-EF42VGKB MSZ-EF42VGS MSZ-EF42VGKS

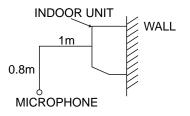


#### MSZ-EF50VGW MSZ-EF50VGKW MSZ-EF50VGB MSZ-EF50VGKB MSZ-EF50VGS MSZ-EF50VGKS



**OBH831A** 

Test conditions Cooling: Dry-bulb temperature 27 °C Wet-bulb temperature 19 °C Heating: Dry-bulb temperature 20 °C





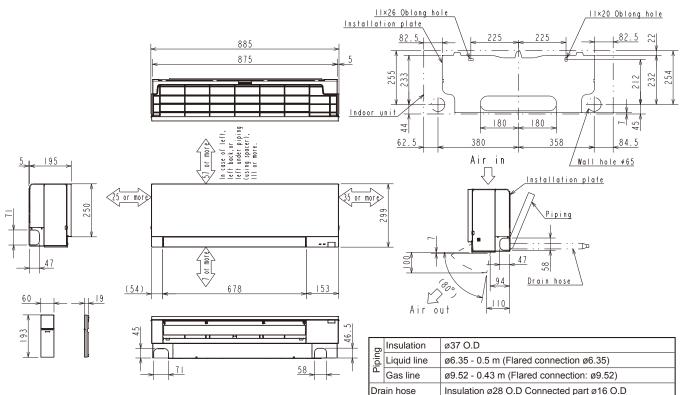
8

### OUTLINES AND DIMENSIONS

5

**MSZ-EF18VGW** MSZ-EF25VGW MSZ-EF22VGW MSZ-EF35VGW MSZ-EF42VGW MSZ-EF50VGW MSZ-EF18VGB **MSZ-EF22VGB MSZ-EF25VGB MSZ-EF35VGB** MSZ-EF42VGB **MSZ-EF50VGB MSZ-EF50VGS MSZ-EF25VGS MSZ-EF42VGS MSZ-EF18VGS MSZ-EF22VGS MSZ-EF35VGS** MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS



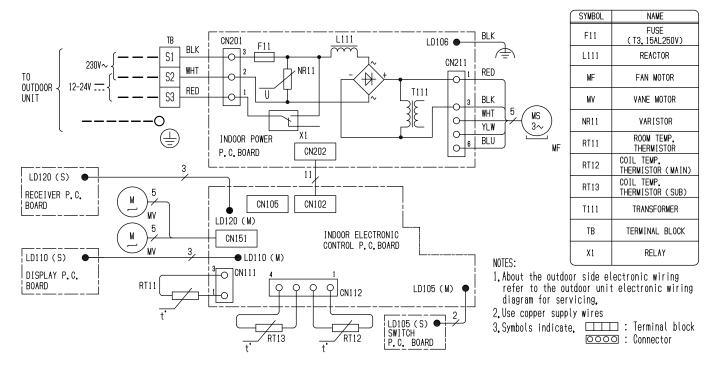


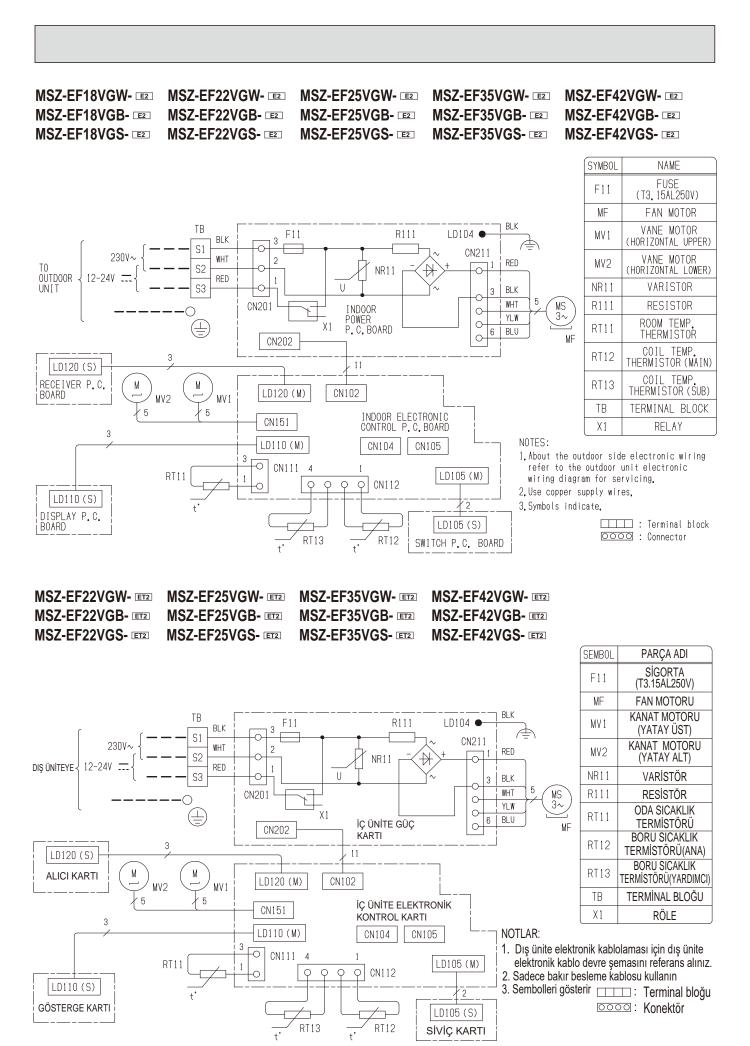
### WIRING DIAGRAM

MSZ-EF18VGW- E MSZ-EF35VGW- E, E MSZ-EF18VGB- E MSZ-EF35VGB- E, E MSZ-EF18VGS- E MSZ-EF35VGS- E, E

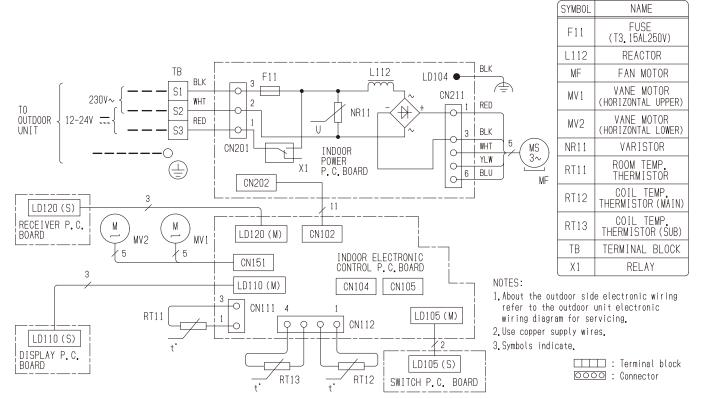
6

MSZ-EF22VGW- E, E MSZ-EF42VGW- E, E MSZ-EF22VGB- E, E MSZ-EF42VGB- E, E MSZ-EF22VGS- E, E MSZ-EF42VGS- E, E MSZ-EF25VGW- E, ET MSZ-EF50VGW- E, ET MSZ-EF25VGB- E, ET MSZ-EF50VGB- E, ET MSZ-EF25VGS- E, ET MSZ-EF50VGS- E, ET

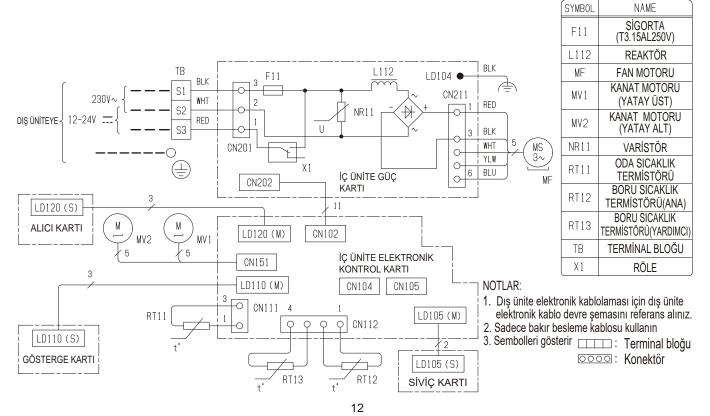




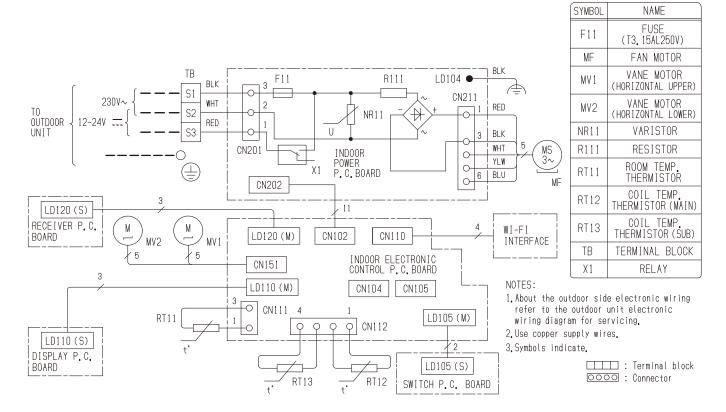
#### MSZ-EF50VGW- E MSZ-EF50VGB- E MSZ-EF50VGS- E



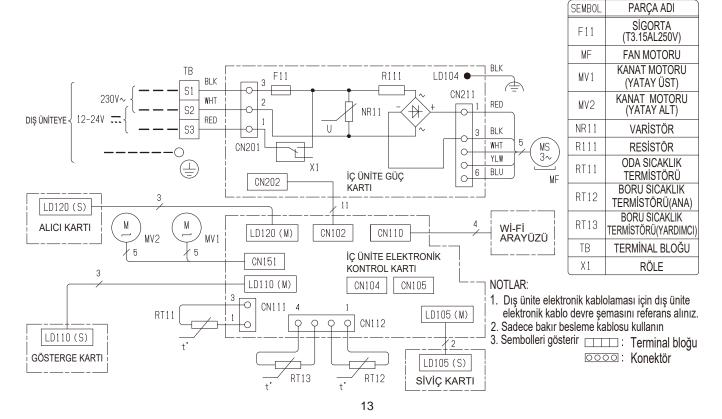
MSZ-EF50VGW- ET2 MSZ-EF50VGB- ET2 MSZ-EF50VGS- ET2



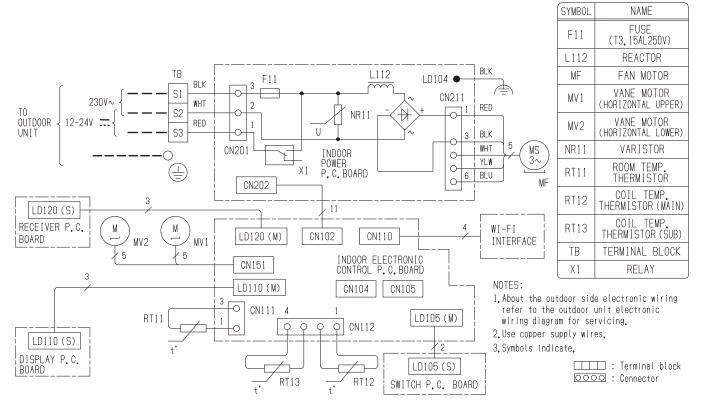
#### MSZ-EF18VGKW- I MSZ-EF22VGKW- I MSZ-EF25VGKW- I MSZ-EF35VGKW- MSZ-EF42VGKW- I MSZ-EF18VGKB- MSZ-EF22VGKB- I MSZ-EF25VGKB- MSZ-EF35VGKB- I MSZ-EF18VGKS- MSZ-EF22VGKS- I MSZ-EF25VGKS- I MSZ-EF18VGKS- I MSZ-EF42VGKS- I MSZ-EF



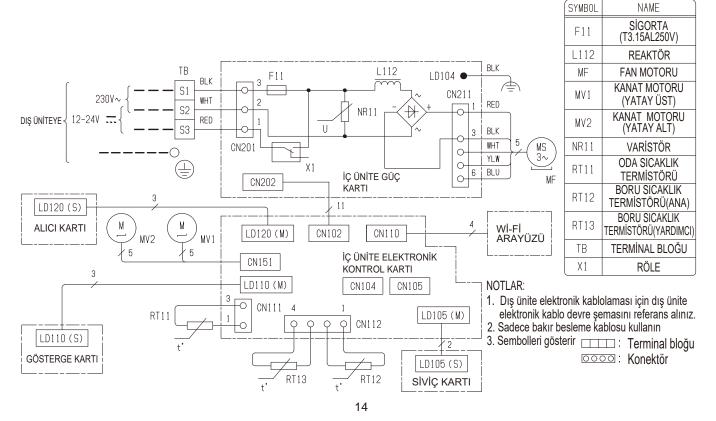
MSZ-EF22VGKW- III MSZ-EF25VGKW- III MSZ-EF35VGKW- III MSZ-EF42VGKW- III MSZ-EF22VGKB- III MSZ-EF25VGKB- III MSZ-EF35VGKB- III MSZ-EF42VGKB- III MSZ-EF22VGKS- III MSZ-EF25VGKS- III MSZ-EF35VGKS- III



#### MSZ-EF50VGKW- E MSZ-EF50VGKB- E MSZ-EF50VGKS- E



MSZ-EF50VGKW- ETI MSZ-EF50VGKB- ETI MSZ-EF50VGKS- ETI

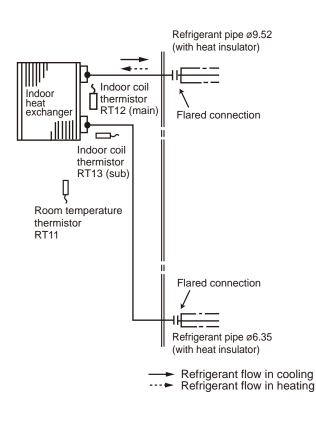


### **REFRIGERANT SYSTEM DIAGRAM**

7

**MSZ-EF50VGW** MSZ-EF18VGW MSZ-EF22VGW MSZ-EF25VGW MSZ-EF35VGW MSZ-EF42VGW **MSZ-EF18VGB MSZ-EF22VGB MSZ-EF25VGB MSZ-EF35VGB** MSZ-EF42VGB **MSZ-EF50VGB MSZ-EF18VGS MSZ-EF22VGS MSZ-EF25VGS MSZ-EF35VGS MSZ-EF42VGS MSZ-EF50VGS** MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS

Unit: mm



### SERVICE FUNCTIONS

MSZ-EF18VGW MSZ-EF22VGW MSZ-EF25VGW MSZ-EF35VGW MSZ-EF42VGW MSZ-EF50VGW **MSZ-EF18VGB** MSZ-EF22VGB MSZ-EF25VGB MSZ-EF35VGB MSZ-EF42VGB **MSZ-EF50VGB** MSZ-EF22VGS MSZ-EF25VGS MSZ-EF35VGS **MSZ-EF50VGS** MSZ-EF18VGS MSZ-EF42VGS MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS

#### 8-1. TIMER SHORT MODE

8

- For service, the following set time can be shortened by bridging JPG and JPS/the timer short mode point\* on the electronic control P.C. board. (Refer to 10-7.)
- The set time for the ON/OFF timer can be reduced to 1 second for each minute.
- After the breaker is turned on, the time for starting the compressor, which normally takes 3 minutes, can be reduced to 1 minute. Restarting the compressor, which takes 3 minutes, cannot be reduced.

\* JPG and JPS: MSZ-EF-VG- E1, E1 Timer short mode point: MSZ-EF-VG- E2, E1, E1, E1, E1, E1

#### 8-2. HOW TO SET REMOTE CONTROLLER EXCLUSIVELY FOR A PARTICULAR INDOOR UNIT

A maximum of 4 indoor units with wireless remote controllers can be used in a room. To operate the indoor units individually with each remote controller, assign a number to each remote controller according to the number of the indoor unit.

#### This setting can be set only when all the following conditions are met:

- The remote controller is powered OFF.
- Weekly timer is not set.
- Weekly timer is not being edited.
- (1) Hold down 1~4 button on the remote controller for 2 seconds to enter the pairing mode.
- (2) Press 1~4 button again and assign a number to each remote controller.
  - Each press of  $1 \rightarrow 4$  button advances the number in the following order:  $1 \rightarrow 2 \rightarrow 3 \rightarrow 4$ .
- (3) Press SET button to complete the pairing setting.

After you turn the breaker ON, the remote controller that first sends a signal to an indoor unit will be regarded as the remote controller for the indoor unit.

Once they are set, the indoor unit will only receive the signal from the assigned remote controller afterwards.

#### 8-3. AUTO RESTART FUNCTION

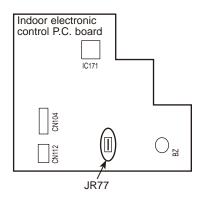
When the indoor unit is controlled with the remote controller, the operation mode, the set temperature, and the fan speed are memorized by the indoor electronic control P.C. board. "AUTO RESTART FUNCTION" automatically starts operation in the same mode just before the shutoff of the main power.

#### Operation

- ① If the main power has been cut, the operation settings remain.
- ② After the power is restored, the unit restarts automatically according to the memory. (However, it takes at least 3 minutes for the compressor to start running.)

#### How to disable "AUTO RESTART FUNCTION"

- ① Turn off the main power for the unit.
- ② Cut the jumper wire to JR77 on the indoor electronic control P.C. board. (Refer to 10-7.)



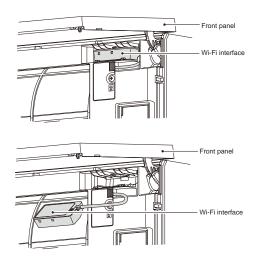
#### NOTE:

- The operation settings are memorized when 10 seconds have passed after the indoor unit was operated with the remote controller.
- If main power is turned OFF or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled.
- If the unit has been off with the remote controller before power failure, the auto restart function does not work as the power button of the remote controller is OFF.
- To prevent breaker OFF due to the rush of starting current, systematize other home appliance not to turn ON at the same time.
- When some air conditioners are connected to the same supply system, if they are operated before power failure, the starting current of all the compressors may flow simultaneously at restart.

Therefore, the special counter-measures are required to prevent the main voltage-drop or the rush of the starting current by adding to the system that allows the units to start one by one.

#### 8-4. Wi-Fi INTERFACE SETTING UP (MSZ-EF-VGKW/B/S)

This Wi-Fi interface communicates the status information and controls the commands from the MELCloud by connecting to an indoor unit.



#### Wi-Fi interface introduction

No.	Item	Description
1	MODE switch	It selects modes.
2	RESET switch	It resets the system and ALL settings.
3	ERR LED (Orange)	It shows the network error state.
4	NET LED (Green)	It shows the network state.
5	MODE LED (Orange)	It shows the Access point mode state.
6	UNIT LED (Green)	It shows the indoor unit state.



#### (1) MODE switch

 The MODE switch is used for selecting modes in configurations. (2) RESET switch

- - Hold down the RESET switch for 2 seconds to reboot the system Hold down the RESET switch for 14 seconds to initialize the Wi-Fi interface to the factory default.

NOTE:

When the Wi-Fi interface is reset to the factory default, ALL the configuration information will be lost. Take great care in implementing this operation.

- (1) Open the front panel and remove the Wi-Fi interface.
- (2) Set up a connection between the Wi-Fi interface and the router. Refer to the SETUP MANUAL and SETUP QUICK REFERENCE GUIDE provided with the unit.

For SETUP MANUAL, please go to the website below. http://www.melcloud.com/Support

- (3) Put the Wi-Fi interface back and close the front panel after the setup is completed.
- (4) For MELCloud User Manual, please go to the website below. http://www.melcloud.com/Support

#### NOTE:

- · Ensure that the Router supports the WPA2-AES encryption setting before
- starting the Wi-Fi interface setup. The End user should read and accept the terms and conditions of the Wi-Fi
- service before using this Wi-Fi interface. To complete connection of this Wi-Fi interface to the Wi-Fi service, the Router may be required.
- This Wi-Fi interface will not commence transmission of any operational data from the system until the End user registers and accepts the terms and conditions of the Wi-Fi service.
- This Wi-Fi interface should not be installed and connected to any Mitsubishi Electric system which is to provide application critical cooling or heating.
- At the time of relocation or disposal, reset the Wi-Fi interface to the factory default.

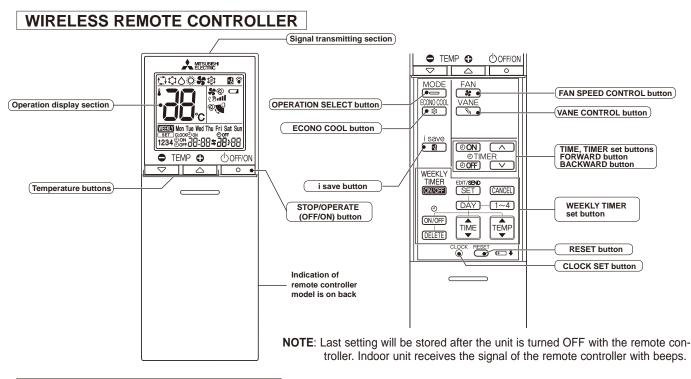
Mitsubishi Electric's Wi-Fi interface is designed for communication to Mitsubishi Electric's MELCloud Wi-Ei service

Third party Wi-Fi interfaces cannot be connected to MELCloud. Misubishi Electric is not responsible for any (i) under performance of a sys-tem or any product; (ii) system or product fault; or (iii) loss or damage to any system or product; which is caused by or arises from connection to and/or use of any third party Wi-Fi interface or any third party Wi-Fi service with Mitsubishi Electric acuirement Electric equipment.

For the latest information regarding MELCloud from Mitsubishi Electric Corporation, please visit www.MELCloud.com

## MICROPROCESSOR CONTROL

**MSZ-EF18VGW MSZ-EF22VGW** MSZ-EF25VGW MSZ-EF35VGW MSZ-EF42VGW MSZ-EF50VGW MSZ-EF18VGB MSZ-EF22VGB MSZ-EF25VGB MSZ-EF35VGB MSZ-EF42VGB MSZ-EF50VGB MSZ-EF18VGS MSZ-EF22VGS MSZ-EF25VGS MSZ-EF35VGS MSZ-EF42VGS MSZ-EF50VGS MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS



#### INDOOR UNIT DISPLAY SECTION

#### **Operation Indicator lamp**

9

The operation indicator at the right side of the indoor unit indicates the operation state.

•The following indication applies regardless of shape of the indication.

	•			
lr	ndication	Operation state	Room temperature	
-j	<b>∳∳</b> -	The unit is operating to reach the set temperature	About 2°C or more away from set temperature	-• Lit
-)	<b>∳</b> - ○	The room temperature is approaching the set temperature	About 1 to 2°C from set temperature	-☆- Blinking ⊖ Not lit
-)	<b></b> ;ф-	Standby mode (Only during multi system operation)	_	

#### 9-1. COOL (\$\$) OPERATION

- (1) Press / STOP/OPERATE (OFF/ON) button.
- OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select COOL mode with OPERATION SELECT button.

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the coil from frosting.

When the temperature of indoor heat exchanger becomes too low, the coil frost prevention mode works.

The indoor fan operates at the set speed and the compressor stops. This mode continues until the temperature of indoor heat exchanger rises.

2. Low outside temperature operation

When the outside temperature is lower, low outside temperature operation starts, and the outdoor fan slows or stops.

#### 3. Indoor fan speed control

When the thermostat turns OFF, the indoor fan operates very Low to reduce power consumption. When the room temperature rises and the thermostat is ON, the indoor fan operates according to the settings on the remote controller.

#### 9-2. DRY (A) OPERATION

- (1) Press STOP/OPERATE (OFF/ON) button.
- OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select DRY mode with OPERATION SELECT button.
- (3) The set temperature is determined from the initial room temperature.
- 1. Coil frost prevention
  - Coil frost prevention works the same way as that in COOL mode. (9-1.1.)
- **2. Low outside temperature operation** Low outside temperature operation works the same way as that in COOL mode. (9-1.2.)
- **3. Indoor fan speed control** Indoor fan speed control works the same way as that in COOL mode. (9-1.3.)

#### 9-3. FAN (&) OPERATION

- (1) OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select FAN mode with OPERATION SELECT button.
- $\ensuremath{(3)}$  Select the desired fan speed. When AUTO, it becomes Low.
- Only indoor fan operates. Outdoor unit does not operate.

#### 9-4. HEAT (©) OPERATION

- (1) Press STOP/OPERATE (OFF/ON) button.
- OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
- (2) Select HEAT mode with OPERATION SELECT button.
- (3) Press TEMPERATURE buttons TEMP or + button to select the desired temperature. The setting range is 16 31°C.

#### 1. Cold air prevention control

When the compressor is not operating or is starting, and the temperature of indoor heat exchanger and/or the room temperature is low or when defrosting is being done, the indoor fan will stop or rotate in Very Low speed.

#### 2. High pressure protection

The compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the condensing pressure from increasing excessively.

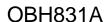
When the temperature of indoor heat exchanger becomes too high, the high pressure protection works.

The indoor fan operates following the cold air prevention control. This mode continues until the temperature of indoor heat exchanger falls.

#### 3. Defrosting

Defrosting starts when the temperature of outdoor heat exchanger becomes too low.

The compressor stops once, the indoor/outdoor fans stop, the 4-way valve reverses, and the compressor re-starts. This mode continues until the temperature of outdoor heat exchanger rises or the fixed time passes.



#### 9-5. AUTO CHANGE OVER --- AUTO MODE OPERATION

Once desired temperature is set, unit operation is switched automatically between COOL and HEAT operation. **Mode selection** 

#### (1) Initial mode

When unit starts the operation with AUTO operation from OFF:

• If the room temperature is higher than the set temperature, operation starts in COOL mode.

• If the room temperature is equal to or lower than the set temperature, operation starts in HEAT mode.

(2) Mode change

COOL mode changes to HEAT mode when about 15 minutes have passed with the room temperature 1°C below the set temperature.

HEAT mode changes to COOL mode when about 15 minutes have passed with the room temperature 1°C above the set temperature.

#### NOTE 1

If 2 or more indoor units are operating in multi system, there might be a case that the indoor unit, which is operating in  $\Box$  (AUTO), cannot change over to the other operating mode (COOL  $\leftrightarrow$  HEAT) and becomes a state of standby. Refer to **NOTE 2 "FOR MULTI SYSTEM AIR CONDITIONER"**.

### NOTE 2 FOR MULTI SYSTEM AIR CONDITIONER

OUTDOOR UNIT: MXZ series

Multi system air conditioner can connect 2 or more indoor units with one outdoor unit.

• When you try to operate 2 or more indoor units with one outdoor unit simultaneously, one for the cooling and the others for heating, the operation mode of the indoor unit that operates first is selected. Other indoor units cannot operate, and operation indicator lamp blinks as shown in the figure below. In this case, please set all the indoor units to the same operation mode.

OPERATION INDICATOR



• When indoor unit starts the operation while the defrosting of outdoor unit is being done, it takes a few minutes (max. 10 minutes) to blow out the warm air.

(- Blinking

• In the heating operation, though indoor unit that does not operate may get warm or the sound of refrigerant flowing may be heard, they are not malfunction. The reason is that the refrigerant continuously flows into it.

#### 9-6. AUTO VANE OPERATION

#### 1. Horizontal vane

#### (1) Vane motor drive

These models are equipped with a stepping motor for the horizontal vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximately 12 V) transmitted from indoor microprocessor.

(2) The horizontal vane angle and mode change as follows by pressing VANE CONTROL button.

$$\longrightarrow \mathsf{AUTO} @ \to 1^{-0} \to 2^{-0} \to 3^{-0} \to 4^{-0} \to 5^{-0} \to \mathsf{SWING} \ \overline{\mathfrak{S}}_{4}^{0} \to - 5^{-0} \to \mathsf{SWING} \ \overline{\mathfrak{S}}_{4}^{0} \to - \mathsf{SWING} \ \overline{\mathfrak{S}}_{4}^{0} \to \mathsf{SWING} \ \overline{\mathfrak{S}}_{4}^{0} \to$$

(3) Positioning

To confirm the standard position, the vane moves until it touches the vane stopper. Then the vane is set to the selected angle.

Confirming of standard position is performed in the following cases:

- (a) When the operation starts or finishes (including timer operation).
- (b) When the test run starts.

(c) When standby mode (only during multi system operation) starts or finishes.

(4) VANE AUTO (@) mode

In VANE AUTO mode, the microprocessor automatically determines the vane angle to make the optimum room temperature distribution.

In COOL and DRY operation

Vane angle is fixed to Horizontal position.

Horizontal position

In HEAT operation Vane angle is fixed to Angle 4.

- (5) STOP (operation OFF) and ON TIMER standby
  - In the following cases, the horizontal vane returns to the closed position.
  - (a) When STOP/OPERATE (OFF/ON) button is pressed (POWER OFF).
  - (b) When the operation is stopped by the emergency operation.
  - (c) When ON TIMER is ON standby.
- (6) Dew prevention

During COOL or DRY operation with the vane angle at Angle 4 or 5 when the compressor cumulative operation time exceeds 1 hour, the vane angle automatically changes to Angle 1 for dew prevention.

(7) SWING ( wode

By selecting SWING mode with VANE CONTROL button, the horizontal vanes swing vertically.

When COOL, DRY or FAN mode is selected, only the upper vane swings.

- (8) Cold air prevention in HEAT operation
  - The horizontal vane position is set to Upward.

**NOTE:** When 2 or more indoor units are operated with multi outdoor unit, even if any indoor unit turns thermostat off, this control does not work in the indoor unit.

(9) ECONO COOL (\$) operation (ECONOmical operation)

When ECONO COOL button is pressed in COOL mode, set temperature is automatically set 2°C higher by microprocessor. However, the temperature on the LCD screen on the remote controller is not changed. Also the horizontal vane swings in various cycle.

SWING operation makes you feel cooler than set temperature. So, even though the set temperature is higher, the air conditioner can keep comfort. As a result, energy can be saved.

To cancel this operation, select a different mode or press one of the following buttons in ECONO COOL operation: ECONO COOL, or VANE CONTROL button.

#### 9-7. TIMER OPERATION

#### 1. How to set the time

- (1) Check that the current time is set correctly.
  - **NOTE:** Timer operation will not work without setting the current time. Initially "0:00" blinks at the current time display of TIME MONITOR, so set the current time correctly with CLOCK SET button.
  - How to set the current time
  - (a) Press the CLOCK set button.
  - (b) Press the TIME SET buttons ( $\frown$  and  $\bigtriangledown$ ) to set the current time.
    - Each time FORWARD button ( ) is pressed, the set time increases by 1 minute, and each time BACKWARD button ( ) is pressed, the set time decreases by 1 minute.
    - Pressing those buttons longer, the set time increases/decreases by 10 minutes.
  - (c) Press the CLOCK set button.
- (2) Press STOP/OPERATE (OFF/ON) button to start the air conditioner.
- (3) Set the time of timer.

#### ON timer setting

- (a) Press ON TIMER button((OON)) during operation.

#### OFF timer setting

- (a) Press OFF TIMER button (OOFF) during operation.
- \* Each time FORWARD button (
  ) is pressed, the set time increases by 10 minutes: each time BACKWARD button (
  ) is pressed, the set time decreases by 10 minutes.

#### 2. To release the timer

To release ON timer, press ON TIMER button (OON).

To release OFF timer, press OFF TIMER button( OOFF).

TIMER is cancelled and the display of set time disappears.

#### **PROGRAM TIMER**

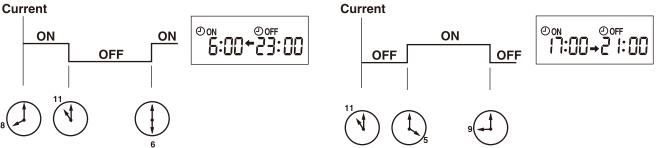
- OFF timer and ON timer can be used in combination. The set time that is reached first will operate first.
- " ( ) and " ) " display shows the order of OFF timer and ON timer operation.

(Example 1) The current time is 8:00 PM.

The unit turns off at 11:00 PM, and on at 6:00 AM.

(Example 2) The current time is 11:00 AM.

The unit turns on at 5:00 PM, and off at 9:00 PM.



**NOTE:** If the main power is turned OFF or a power failure occurs while ON/OFF timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled when power is restored.

#### 9-8. WEEKLY TIMER OPERATION

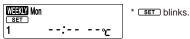
• A maximum of 4 ON or OFF timers can be set for individual days of the week. • A maximum of 28 ON or OFF timers can be set for a week.

27	E.g. : Runs at 24°C from waking up to leaving home, and runs at 27°C from getting home to going to bed on weekdays. Runs at 27°C from waking up late to going bed early on weekends.					
Mon	Setting1	Setting2	Setting3	Setting4		
WIOII	ON	OFF	ON	OFF		
	24	°C		27°C		
Fri	6:00	8:30	17:30	22:00		
Sat		Setting1		Setting2		
Jac	ON			OFF		
			27°C			
Sun		8:00		21:00		

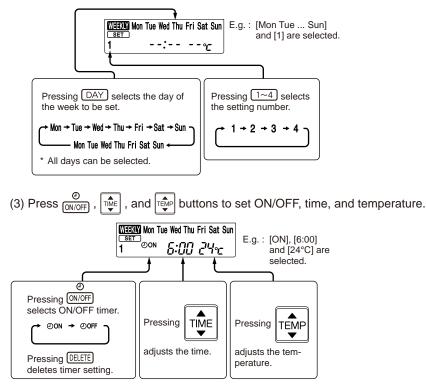
#### NOTE:

- The simple ON/OFF timer setting is available while the weekly timer is on. In this case, the ON/OFF timer has priority over the weekly timer; the weekly timer operation will start again after the simple ON/OFF timer is complete.
- When the weekly timer is set, temperature cannot be set to 10°C.
- The weekly timer operation and i-save operation cannot be used together.

- 1. How to set the weekly timer \* Make sure that the current time and day are set correctly.
- (1) Press SET button to enter the weekly timer setting mode.



(2) Press DAY and  $1\sim4$  buttons to select setting day and number.



\* Hold down the button to change the time quickly.

Press (DAY) and (1~4) buttons to continue setting the timer for other days and/or numbers.

(4) Press SET button to complete and transmit the weekly timer setting.



\* <u>SET</u> which was blinking goes out, and the current time will be displayed.

#### NOTE:

- Press SET button to transmit the setting information of weekly timer to the indoor unit. Point the remote controller toward the indoor unit for 3 seconds.
- When setting the timer for more than one day of the week or one number, SET button does not have to be pressed per each setting. Press SET button once after all the settings are complete. All the weekly timer settings will be saved.
- Press SET button to enter the weekly timer setting mode, and press and hold DELETE button for 5 seconds to erase all weekly timer settings. Point the remote controller toward the indoor unit.
- (5) Press THER button to turn the weekly timer ON. (

•When the weekly timer is ON, the day of the week whose timer setting is complete, will light.

Press THER button again to turn the weekly timer OFF. ( THER goes out.)

#### NOTE:

The saved settings will not be cleared when the weekly timer is turned OFF.

#### 2. Checking weekly timer setting

(1) Press SET button to enter the weekly timer setting mode.

\* SET blinks.

- (2) Press DAY or  $1 \sim 4$  buttons to view the setting of the particular day or number.
- (3) Press CANCEL button to exit the weekly timer setting.

#### NOTE:

When all days of the week are selected to view the settings and a different setting is included among them,  $\neg$ ,  $\neg$ ,  $\neg$  will be displayed.

#### 9-9. i-save (2) OPERATION

- 1. How to set i-save operation
  - (1) Press STOP/OPERATE (OFF/ON) button.
  - (2) Select COOL, HEAT or ECONO COOL mode.
  - (3) Press i-save button.

(4) Set the temperature, fan speed, and airflow direction for i-save operation. **NOTE:** 

- i-save operation cannot be selected during DRY or AUTO mode operation.
- The setting range of HEAT mode i-save operation is 10°C and 16 31°C.
- 2 groups of setting can be saved. (One for COOL/ECONO COOL, one for HEAT)
- i-save operation and the weekly timer operation cannot be used together.
- 2. How to cancel operation
  - Press i-save button again.
  - i-save operation can also be cancelled by pressing OPERATION SELECT button to change the operation mode.

The same setting is select from the next time by simply pressing i-save button.

#### 9-10. EMERGENCY/TEST OPERATION

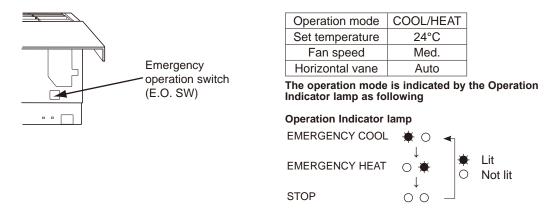
In the case of test run operation or emergency operation, use EMERGENCY OPERATION switch on the right side of the indoor unit. Emergency operation is available when the remote controller is missing or has failed, or the batteries in the remote controller are running down. The unit will start and OPERATION INDICATOR lamp will light up.

The first 30 minutes of operation is the test run operation. This operation is for servicing. The indoor fan runs at High speed and the temperature control does not work.

After 30 minutes of test run operation, the system shifts to EMERGENCY COOL/HEAT MODE with a set temperature of 24°C. The fan speed shifts to Med. The coil frost prevention works even in the test run or the emergency operation. In the test run or emergency operation, the horizontal vane operates in VANE AUTO (<sup>(2)</sup>) mode.

Emergency operation continues until EMERGENCY OPERATION switch is pressed once or twice or the unit receives any signal from the remote controller. In the latter case normal operation will start.

NOTE: Do not press EMERGENCY OPERATION switch during normal operation.



#### 9-11. 3-MINUTE TIME DELAY OPERATION

When the system turns OFF, compressor will not restart for 3 minutes as 3-minute time delay function operates to protect compressor from overload.

## 10 TROUBLESHOOTING

MSZ-EF18VGW	MSZ-EF22VGW	MSZ-EF25VGW	MSZ-EF35VGW	MSZ-EF42VGW	MSZ-EF50VGW
MSZ-EF18VGB	MSZ-EF22VGB	MSZ-EF25VGB	MSZ-EF35VGB	MSZ-EF42VGB	MSZ-EF50VGB
MSZ-EF18VGS	MSZ-EF22VGS	MSZ-EF25VGS	MSZ-EF35VGS	MSZ-EF42VGS	MSZ-EF50VGS
MSZ-EF18VGKW	MSZ-EF22VGKW	MSZ-EF25VGKW	MSZ-EF35VGKW	MSZ-EF42VGKW	MSZ-EF50VGKW
MSZ-EF18VGKB	MSZ-EF22VGKB	MSZ-EF25VGKB	MSZ-EF35VGKB	MSZ-EF42VGKB	MSZ-EF50VGKB
MSZ-EF18VGKS	MSZ-EF22VGKS	MSZ-EF25VGKS	MSZ-EF35VGKS	MSZ-EF42VGKS	MSZ-EF50VGKS

#### **10-1. CAUTIONS ON TROUBLESHOOTING**

- 1. Before troubleshooting, check the following
  - 1) Check the power supply voltage.
  - 2) Check the indoor/outdoor connecting wire for miswiring.
- 2. Take care of the following during servicing
  - 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and then after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
  - 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the P.C. board.3) When removing the P.C. board, hold the edge of the board with care NOT to apply stress on the components.
  - 4) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.

<Incorrect>

Lead wiring

<Correct>

#### **Connector housing**

#### 3. Troubleshooting procedure

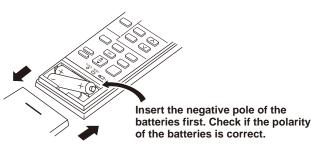
- Check if the OPERATION INDICATOR lamp on the indoor unit is blinking ON and OFF to indicate an abnormality. To make sure, check how many times the OPERATION INDICATOR lamp is blinking ON and OFF before starting service work.
- 2) Before servicing, check that the connector and terminal are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
- 4) When troubleshooting, Refer to 10-2, 10-3 and 10-4.

#### 4. How to replace batteries

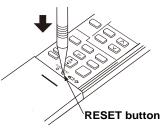
Weak batteries may cause the remote controller malfunction.

In this case, replace the batteries to operate the remote controller normally.

 Remove the front lid and insert batteries. Then reattach the front lid.



<sup>(2)</sup> Press RESET button with a thin instrument, and then use the remote controller.



NOTE: 1. If RESET button is not pressed, the remote controller may not operate correctly.

 This remote controller has a circuit to automatically reset the microprocessor when batteries are replaced. This function is equipped to prevent the microprocessor from malfunctioning due to the voltage drop caused by the battery replacement.

3. Do not use the leaking batteries.

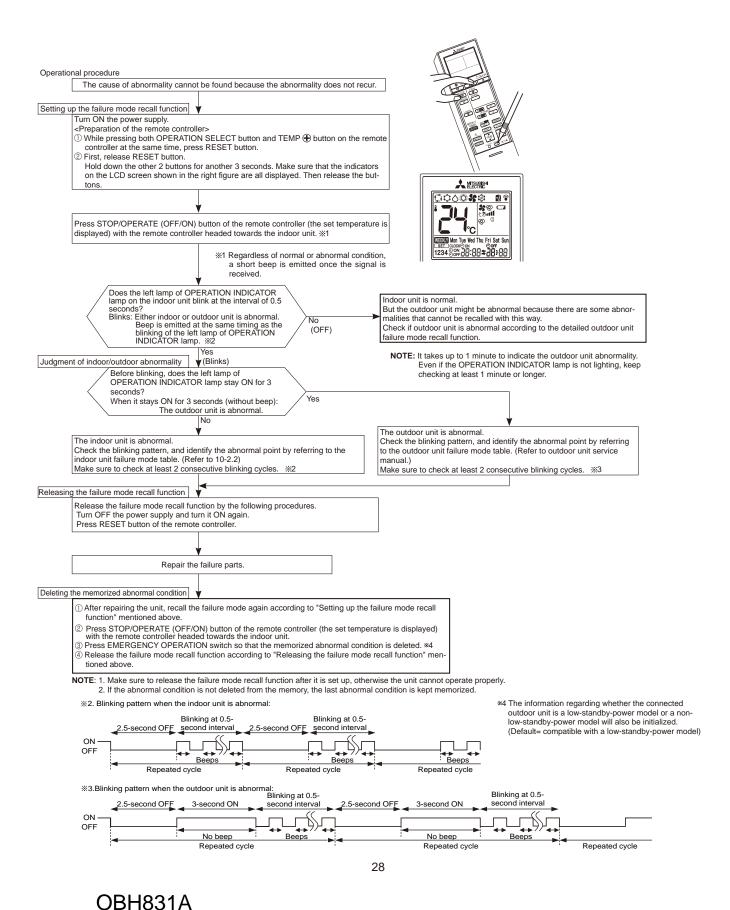
#### **10-2. FAILURE MODE RECALL FUNCTION**

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-4.) disappears, the memorized failure details can be recalled.

#### 1. Flow chart of failure mode recall function for the indoor/outdoor unit



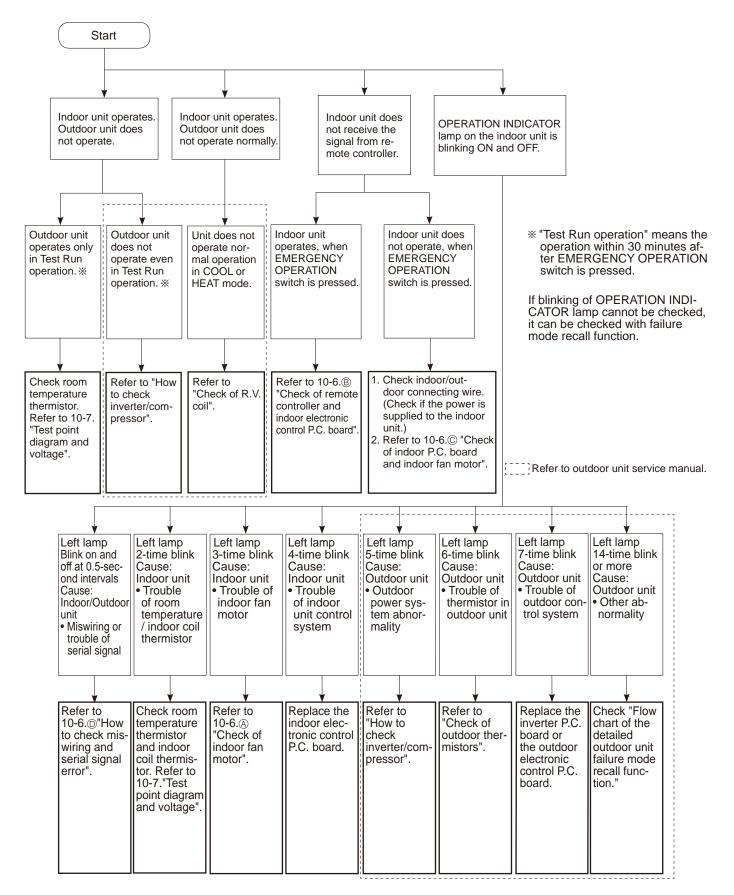
#### 2. Table of indoor unit failure mode recall function

The left lamp of OPERATION INDI- CATOR lamp	Abnormal point (Failure mode)	Condition	Remedy
Not lit	Normal		_
1-time blink every 0.5-second	Room temperature thermistor	The room temperature thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the room temperature thermistor (10-7.).
2-time blink 2.5-second OFF	Indoor coil thermistor	The indoor coil thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the main indoor coil ther- mistor, the sub indoor coil thermistor (10-7.).
3-time blink 2.5-second OFF	Serial signal	The serial signal from outdoor unit is not re- ceived for a maximum of 6 minutes.	Refer to 10-6. <sup>(1)</sup> "How to check miswiring and serial signal error".
11-time blink 2.5-second OFF	Indoor fan motor	The rotational frequency feedback signal is not emitted for the 12 seconds after the indoor fan motor is operated.	Refer to 10-6. I "Check of indoor fan motor".
12-time blink 2.5-second OFF	Indoor control system	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.

**NOTE**: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (10-4.).

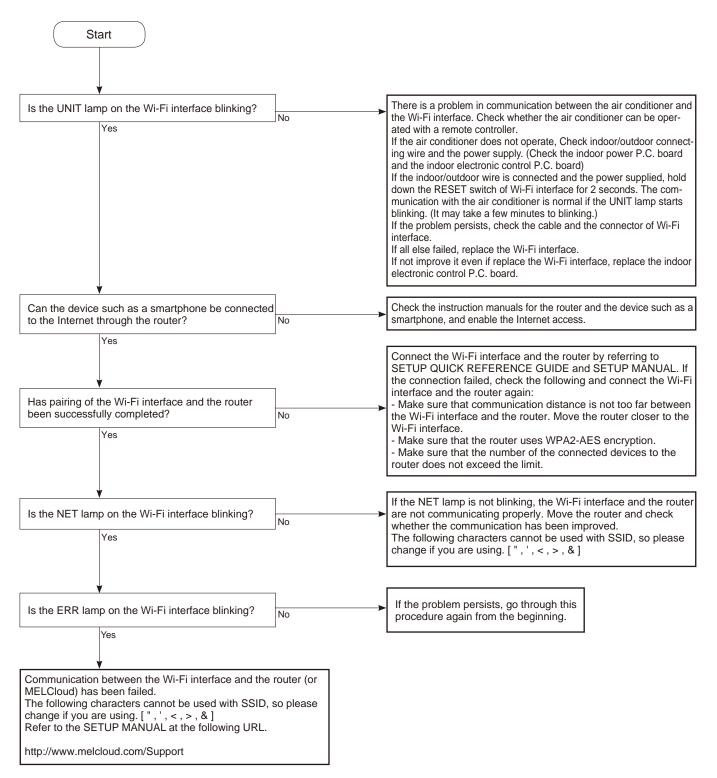
#### **10-3. INSTRUCTION OF TROUBLESHOOTING**

1. Check of the unit.



#### 2. Check of Wi-Fi interface (MSZ-EF-VGKW/B/S)

Follow the procedure below if the air conditioner cannot be monitored or controlled with a device such as a smartphone.



#### **10-4. TROUBLESHOOTING CHECK TABLE**

Before taking measures, make sure that the symptom reappears for accurate troubleshooting. When the indoor unit has started operation and detected an abnormality of the following condition (the first detection after the power ON), the indoor fan motor turns OFF and OPERATION INDICATOR lamp blinks.

#### **OPERATION INDICATOR**

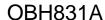
ΦO

Lit

- ¢ Blinking
- Not lit 0

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Remedy
1	Miswiring or serial signal	Left lamp blinks. 0.5-second ON ★ ○ ★ ○ ★ ○ ★ ○ 0.5-second OFF		The serial signal from the outdoor unit is not received for 6 minutes. The indoor unit is connected to a low-stand- by-power model after once connected to a non-low-standby-power model.	Refer to 10-6.      "How to check miswiring and serial signal error".     Refer to <b>NOTE</b> .
2	Indoor coil thermistor Room tem- perature thermistor	Left lamp blinks. 2-time blink ★○★○○○○○★○★○○ 2.5-second OFF		The indoor coil or the room temperature ther- mistor is short or open circuit.	Refer to the characteristics of indoor coil thermistor, and the room temperature thermistor (10-7.).
3	Indoor fan motor	Left lamp blinks. 3-time blink ★ ○ ★ ○ ★ ○ ○ ○ ○ ○ ★ ○ ★ ○ ★ ○ ○ ○ 2.5-second OFF		The rotational frequency feedback signal is not emitted during the indoor fan operation.	Refer to 10-6.      "Check of in- door fan motor".
4	Indoor con- trol system	Left lamp blinks. 4-time blink ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○	Indoor unit and - outdoor unit do not operate.	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.
5	Outdoor power sys- tem	Left lamp blinks. 5-time blink ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ○ ○ ○ ↓ ○ ★ ○ 2.5-second OFF		It consecutively occurs 3 times that the com- pressor stops for overcurrent protection or start-up failure protection within 1 minute after start-up.	Refer to "How to check of in- verter/compressor". Refer to outdoor unit service manual Check the stop valve.
6	Outdoor thermistors	Left lamp blinks. 6-time blink ★○★○★○★○★○★○★○○○○○★○ 2.5-second OFF		The outdoor thermistors short or open circuit during the compressor operation.	Refer to "Check of outdoor thermistor". Refer to outdoor unit service manual.
7	Outdoor control sys- tem	Left lamp blinks. 7-time blink ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ★ ○ ○ ○ ○ ★ 2.5-second OFF		It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the out- door electronic control P.C. board.	Replace the inverter P.C. board or the outdoor electronic control P.C. board. Refer to outdoor unit service manual.
8	Other ab- normality	Left lamp blinks. 14-time blink or more		An abnormality other than above mentioned is detected.	Check the stop valve.     Check the 4-way valve.     Confirm the abnormality in     detail using the failure mode     recall function for outdoor unit.
9	Outdoor control sys- tem	Left lamp lights up 🎽	Outdoor unit does not oper- ate	It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the out- door electronic control P.C. board.	Check the blinking pattern of the LED on the inverter P.C. board or the outdoor electronic control P.C. board.

NOTE: The indoor unit may have been connected to a non-low-standby-power model outdoor unit. To use a low-standby-power model, clear the error history by referring to "Deleting the memorized abnormal condition" described in 10-2.1. When the error history is being cleared, the connection information also will be initialized. The indoor unit will be compatible with a low-standby-power model after initialization. If the operation indicator lamp continues to blink as shown in No.1 after the procedure, refer to 10-6. <sup>(IIII</sup>) "How to check miswiring and serial error".



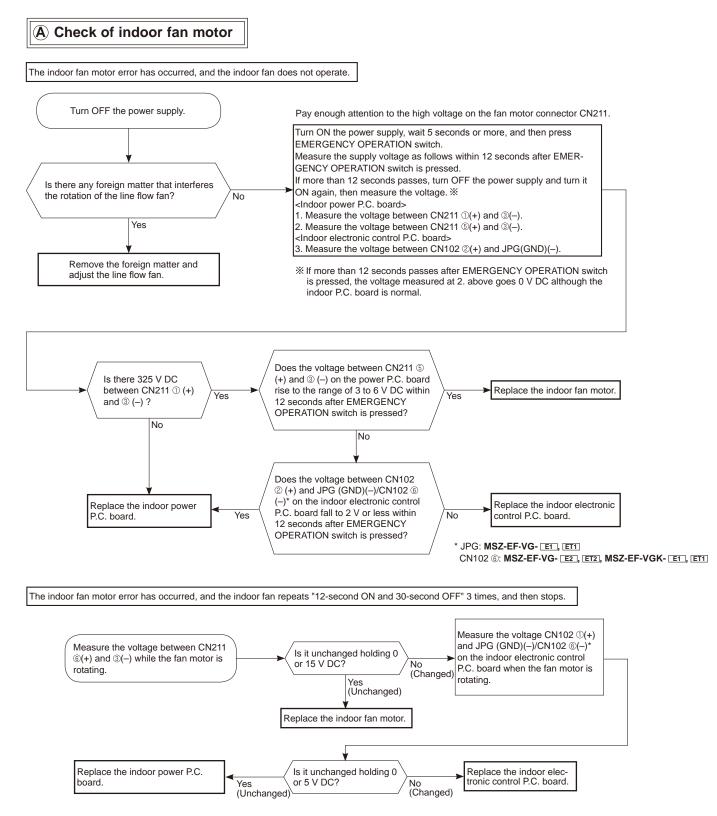
OF	PERATION	INDICATOR ↔ ↔	Lit Blinking Not lit			
No.	Abnormal point	Operation indicator I	amp	Symptom	Condition	Remedy
	MXZ type Operation mode setting	Left lamp lights and lower lam	o blinks.	indoor unit does	The operation mode of the each indoor unit is differently set to COOL (includes DRY) and HEAT at the same time, the operation mode of the indoor unit that has operated at first has the priority.	<ul> <li>Unify the operation mode. Refer to outdoor unit service manual.</li> </ul>

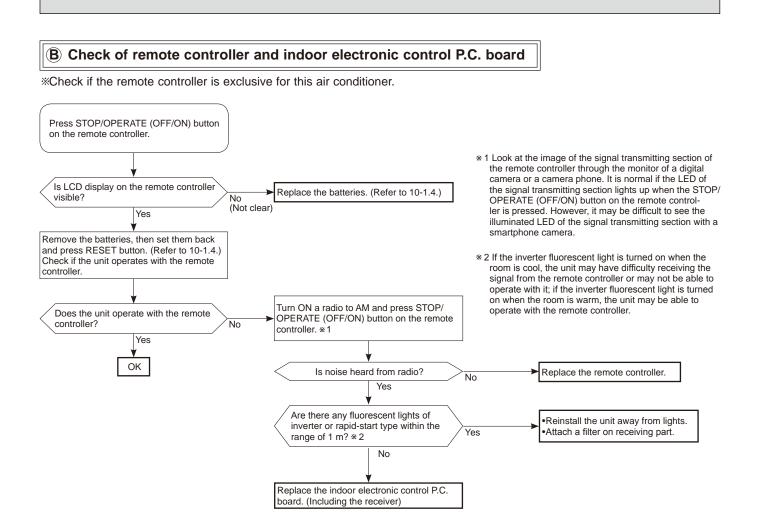
#### **10-5. TROUBLE CRITERION OF MAIN PARTS**

MSZ-EF18VGW MSZ-EF22VGW MSZ-EF25VGW MSZ-EF35VGW MSZ-EF42VGW MSZ-EF50VGW MSZ-EF50VGB MSZ-EF18VGB MSZ-EF22VGB MSZ-EF25VGB MSZ-EF35VGB MSZ-EF42VGB MSZ-EF18VGS MSZ-EF22VGS MSZ-EF25VGS MSZ-EF35VGS MSZ-EF42VGS **MSZ-EF50VGS** MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS

Part name	Check m	Figure	
Room temperature thermistor (RT11)	Measure the resistance with a te		
Indoor coil thermistor (RT12, RT13)	Refer to 10-7. "Test point diagram P.C. board", for the chart of them	nic control	
Indoor fan motor (MF)	Check 10-6. <sup>®</sup> "Check of indoor f		
	Measure the resistance betweer (Temperature: 10 - 30°C)	BLK	
Vane motor (MV)	Color of the lead wire	Normal	RED
	RED - BLK	232 - 268 Ω	BLK BLK

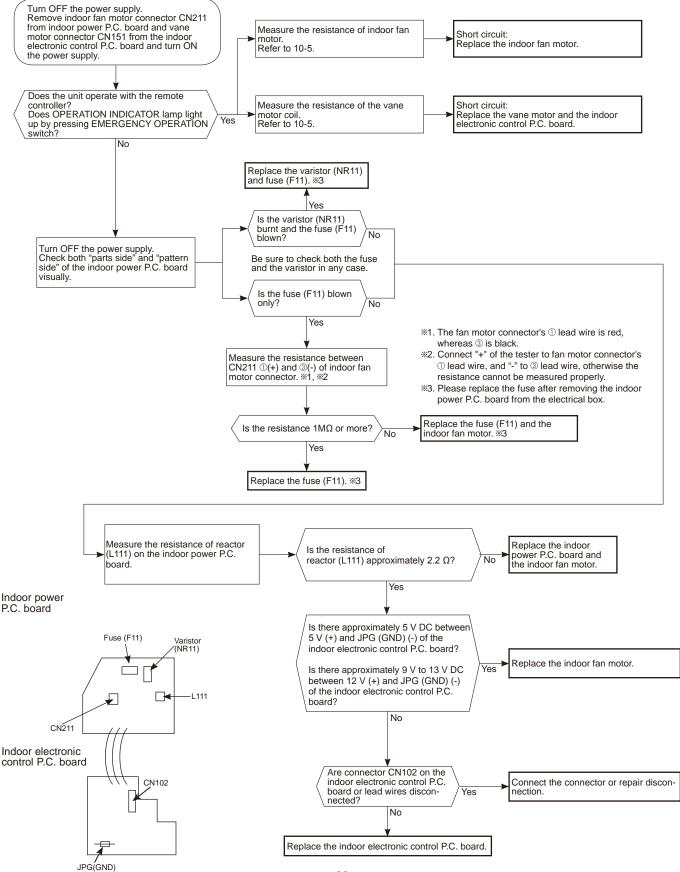
#### **10-6. TROUBLESHOOTING FLOW**



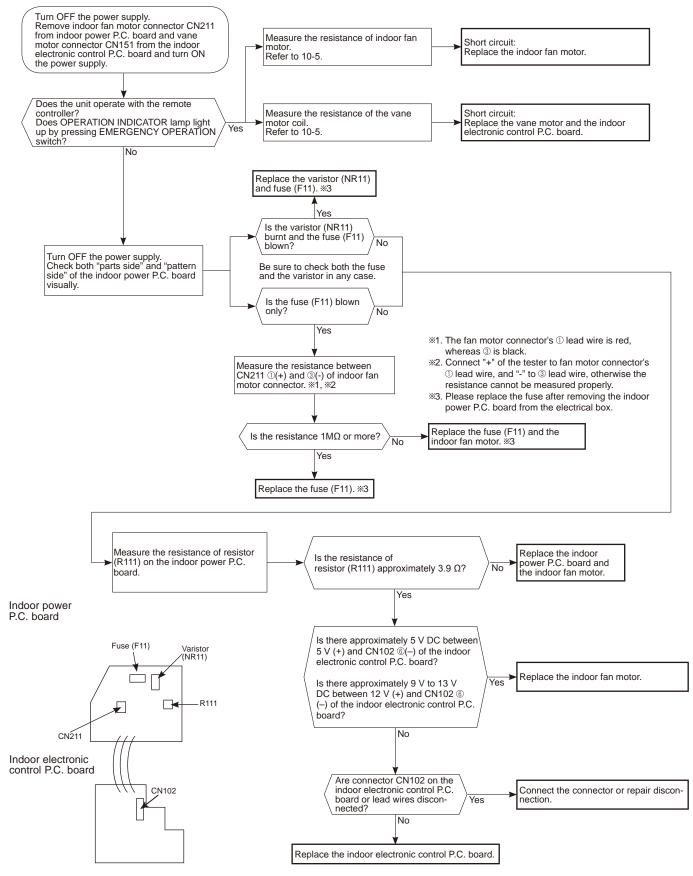


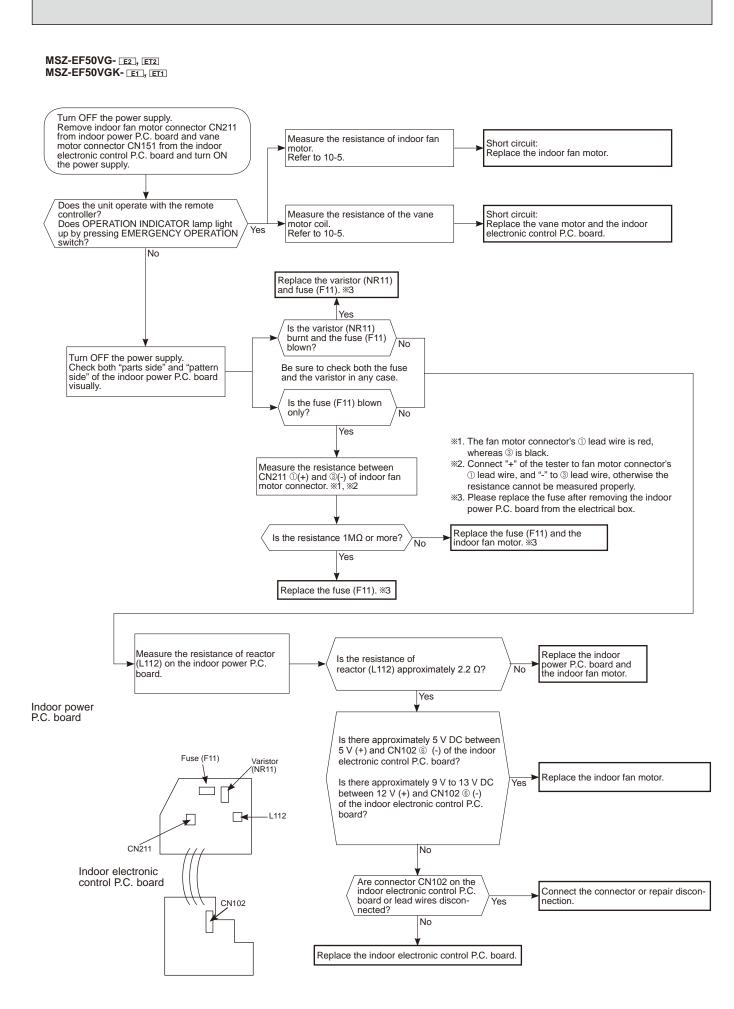
#### C Check of indoor P.C. board and indoor fan motor

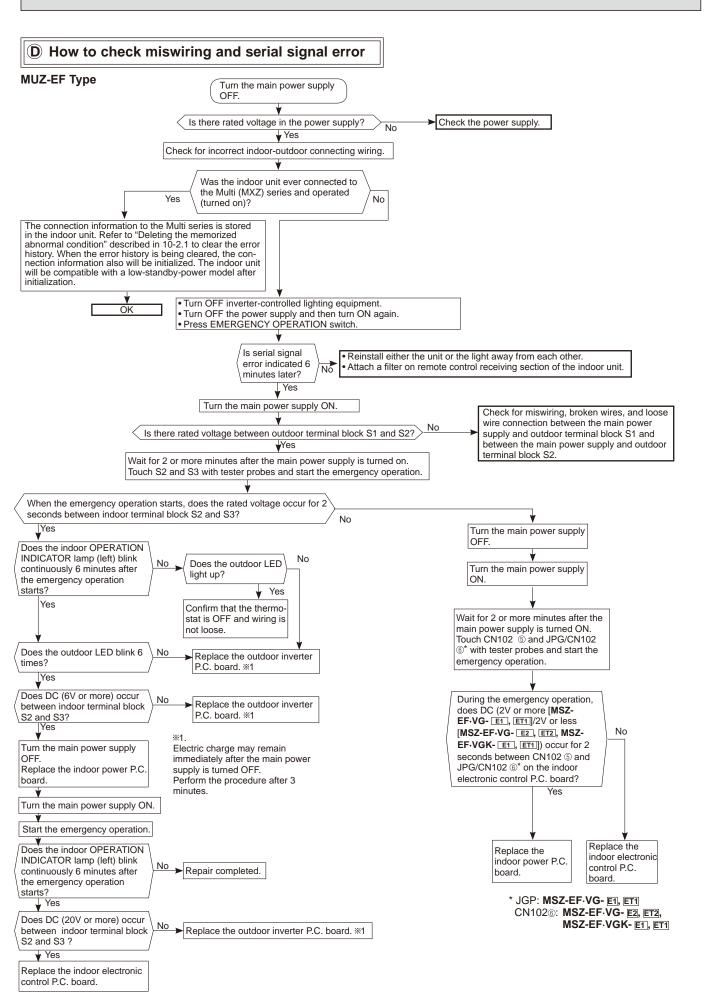
MSZ-EF-VG- E1, ET1



#### MSZ-EF18/22/25/35/42VG- E2, ET2 MSZ-EF18/22/25/35/42VGK- E1, ET1

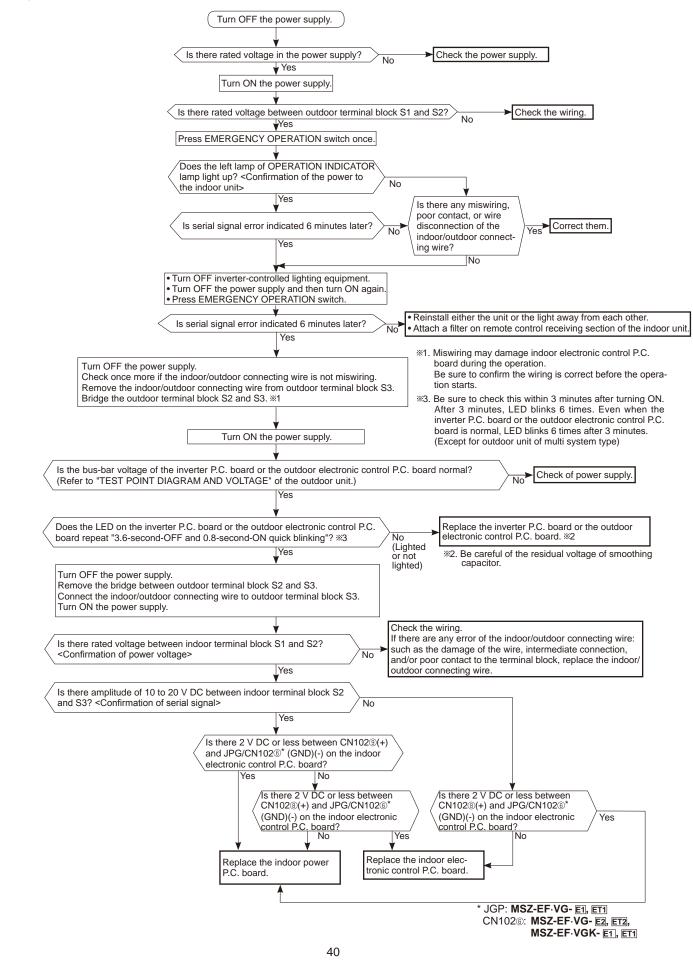


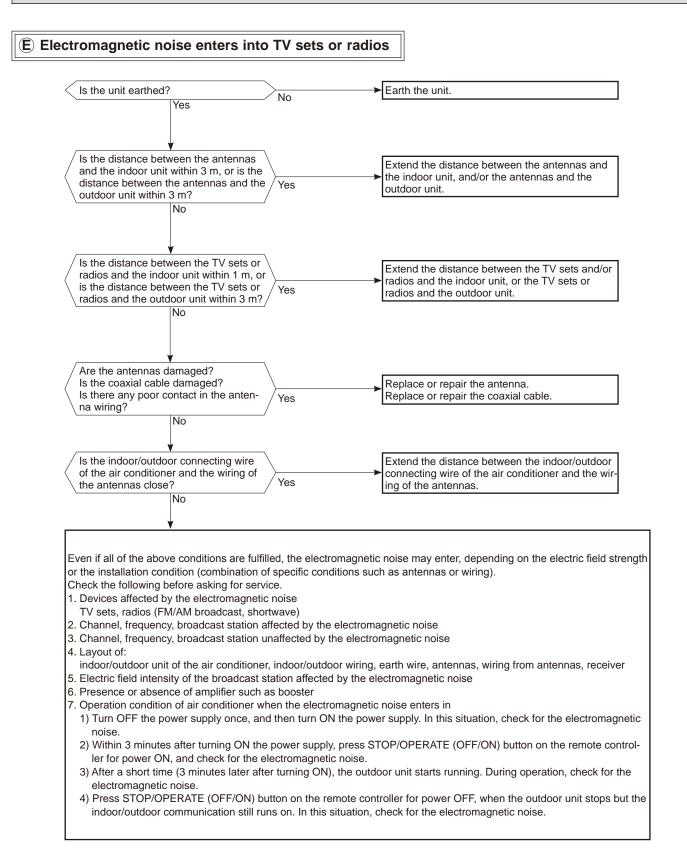






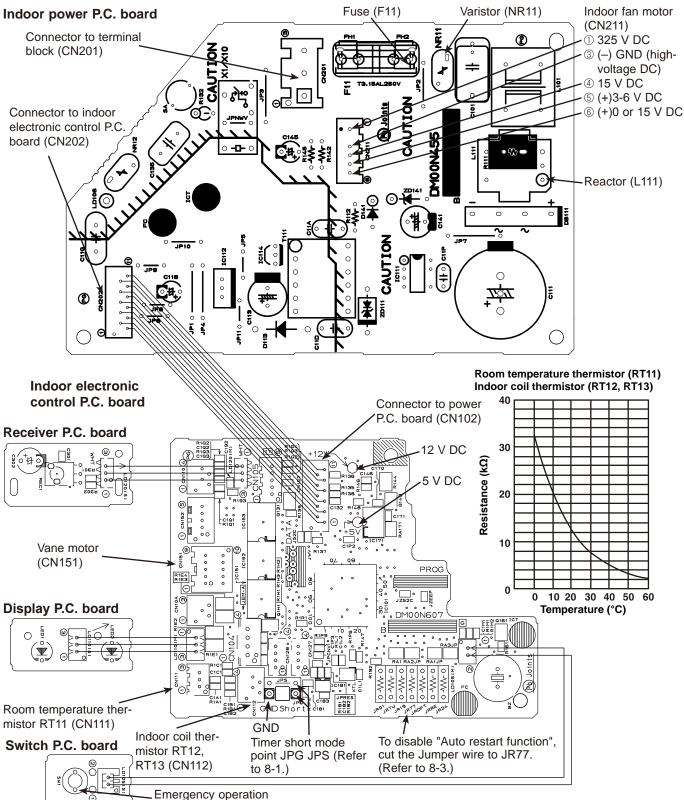
#### **MXZ** Type



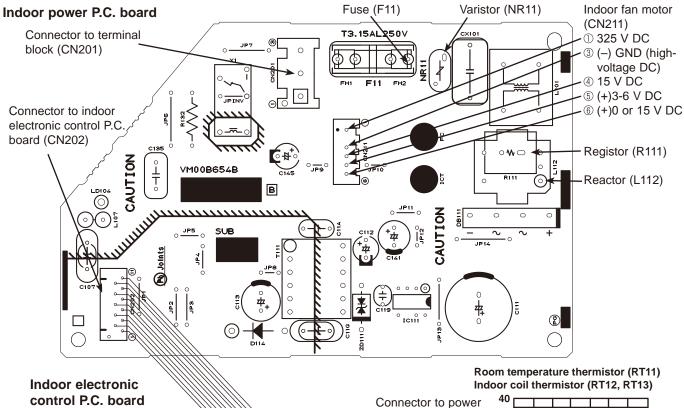


#### 10-7. TEST POINT DIAGRAM AND VOLTAGE 1. Indoor electronic control P.C. board, indoor power P.C. board, receiver P.C. board and display P.C. board

MSZ-EF18VGW- ₪	MSZ-EF22VGB- ⊑1, ⊑11	MSZ-EF25VGW- E1, E11	MSZ-EF35VGW- E1, E11	MSZ-EF42VGW- E1, E11	MSZ-EF50VGW- E1, E11
MSZ-EF18VGB- ₪		MSZ-EF25VGB- E1, E11	MSZ-EF35VGB- E1, E11	MSZ-EF42VGB- E1, E11	MSZ-EF50VGB- E1, E11
MSZ-EF18VGS- ₪		MSZ-EF25VGS- E1, E11	MSZ-EF35VGS- E1, E11	MSZ-EF42VGS- E1, E11	MSZ-EF50VGS- E1, E11

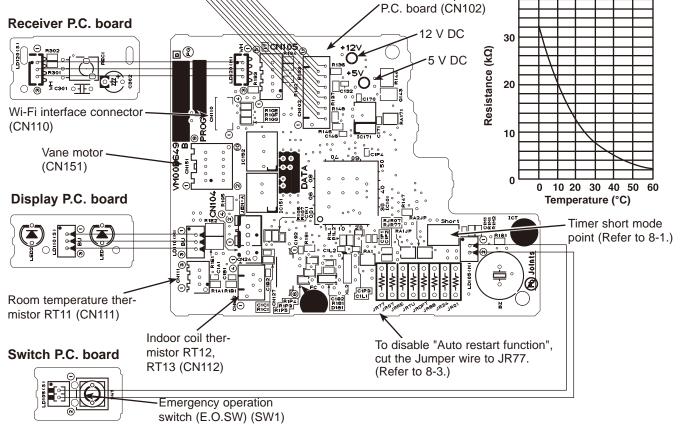


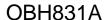
MSZ-EF18VGW- E2 MSZ-EF50VGW- E2,ET2 MSZ-EF22VGW- E2,ET2 MSZ-EF25VGW- E2,ET2 MSZ-EF35VGW- E2,ET2 MSZ-EF42VGW- E2,ET2 MSZ-EF18VGB- E2 MSZ-EF22VGB- E2,ET2 MSZ-EF25VGB- E2,ET2 MSZ-EF35VGB- E2,ET2 MSZ-EF42VGB- E2,ET2 MSZ-EF50VGB- E2,ET2 MSZ-EF18VGS- E2 MSZ-EF22VGS- E2,ET2 MSZ-EF25VGS- E2,ET2 MSZ-EF35VGS- E2,ET2 MSZ-EF42VGS- E2,ET2 MSZ-EF50VGS- E2,ET2 MSZ-EF18VGKW- EI, ETI MSZ-EF22VGKW- EI, ETI MSZ-EF25VGKW- EI,ET1 MSZ-EF35VGKW- E1,ET1 MSZ-EF50VGKW- E1,ET1 MSZ-EF42VGKW- E1,ET1 MSZ-EF18VGKB- EI,ET1 MSZ-EF22VGKB- EI,ET1 MSZ-EF25VGKB- E1,ET1 MSZ-EF35VGKB- E1,ET1 MSZ-EF42VGKB- E1,ET1 MSZ-EF50VGKB- EI,ET1 MSZ-EF18VGKS- EI, ETI MSZ-EF22VGKS- EI, ETI MSZ-EF25VGKS- E1,ET1 MSZ-EF35VGKS- E1,ET1 MSZ-EF42VGKS- E1,ET1 MSZ-EF50VGKS- EI,ET1



control P.C. board

40





# DISASSEMBLY INSTRUCTIONS

## <Detaching method of the terminal with lockig mechanism>

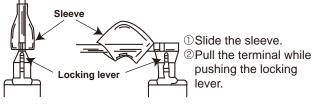
The terminal which has the locking mechanism can be detached as shown below.

There are 2 types of the terminals with locking mechanisms.

The terminal without locking mechanism can be detached by pulling it out.

Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



(2) The terminal with this connector shown below has the locking mechanism.

 ①Hold the sleeve, and pull out the terminal slowly.
 Connector

11-1. MSZ-EF18VGW MSZ-EF22VGW MSZ-EF25VGW MSZ-EF35VGW MSZ-EF42VGW MSZ-EF50VGW MSZ-EF18VGB MSZ-EF22VGB MSZ-EF25VGB MSZ-EF35VGB MSZ-EF42VGB MSZ-EF50VGB MSZ-EF18VGS MSZ-EF22VGS MSZ-EF25VGS MSZ-EF35VGS MSZ-EF42VGS MSZ-EF50VGS

NOTE: Turn OFF the power supply before disassembly.

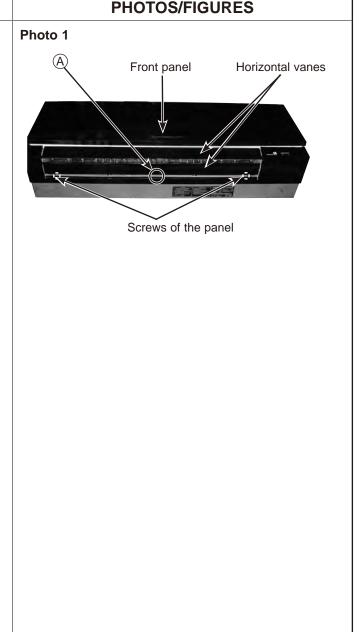
# **OPERATING PROCEDURE**

#### 1. Removing the panel

11

- (1) Remove the horizontal vanes.
- (2) Remove the screw caps of the panel. Remove the screws of the panel.
- (3) Unhook the lower part ( $\bigcirc$ ) of the panel.
- (4) First, hold the lower part of the right end of the panel, and hold the lower part of the left end of the panel.
- (5) Pull the panel slightly toward you, and then remove the panel by pushing it upward.

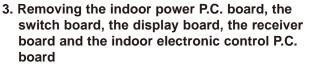
------>: Indicates the visible parts in the photos/figures. ------>: Indicates the invisible parts in the photos/figures.



#### 2. Remove the indoor electrical box

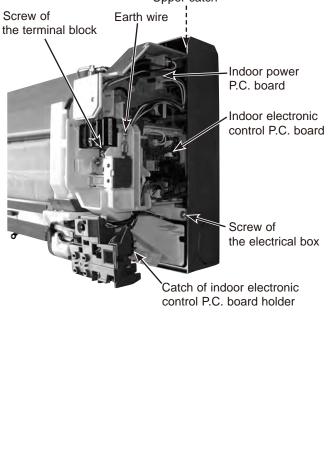
- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the earth wire connected to the indoor heat exchanger from the electrical box.
- (4) Remove the screw of the electrical cover and remove the electrical cover.
- (5) Disconnect following connectors: <Indoor electronic control P.C. board> CN151 (Vane motor) <Indoor power P.C. board> CN211 (Indoor fan motor)
- (6) Remove the screw fixing the electrical box, then the upper catch of the electrical box, and pull out the electrical box.

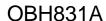
# PHOTOS/FIGURES Photo 2 Farth wire Flectrical box Screw of the electrical cover Screw of the vector Display P.C. board bider Fath wire



- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the indoor electrical box (Refer to section 2.).(4) Remove the earth wire connected to the electrical box from the indoor power P.C. board.
- (5) Disconnect the following connectors:
   <Indoor electronic power P.C. board>
   CN201 (Terminal block)
   CN202 (To the indoor electronic control P.C. board)
- (6) Remove the indoor power P.C. board.
- (7) Disconnect the following connectors:
   <Indoor electronic control P.C. board>
   CN111 (Room temperature thermistor)
   CN112 (Indoor coil thermistor)
- (8) Unhook the catches of the display P.C. board holder from the nozzle and the electrical box (right side).
- (9) Open the rear cover of the display P.C. board holder and remove the switch board, the display board and the receiver board.

Remove the indoor electronic control P.C. board.





#### 4. Removing the nozzle assembly

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the indoor/outdoor connecting wire (Refer to section 2.).
- (3) Remove the electrical cover (Refer to section 2.).
- (4) Disconnect the following connector:
   <Indoor electronic control P.C. board>
   CN151 (Vane motor)
- (5) Remove the display P.C. board holder.
- (6) Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.
- (7) Remove the vane motors (Refer to section 5.).

#### 5. Removing the horizontal vane motor

- (1) Remove the nozzle assembly (Refer to section 4.).
- (2) Remove the screws of the vane motor unit cover, and pull out the vane motor unit
- (3) Remove the screws of the vane motor unit.
- (4) Disconnect the connector from the vane motor.
- (5) Remove the vane motor from the vane motor unit.

Photo 4

**PHOTOS/FIGURES** 



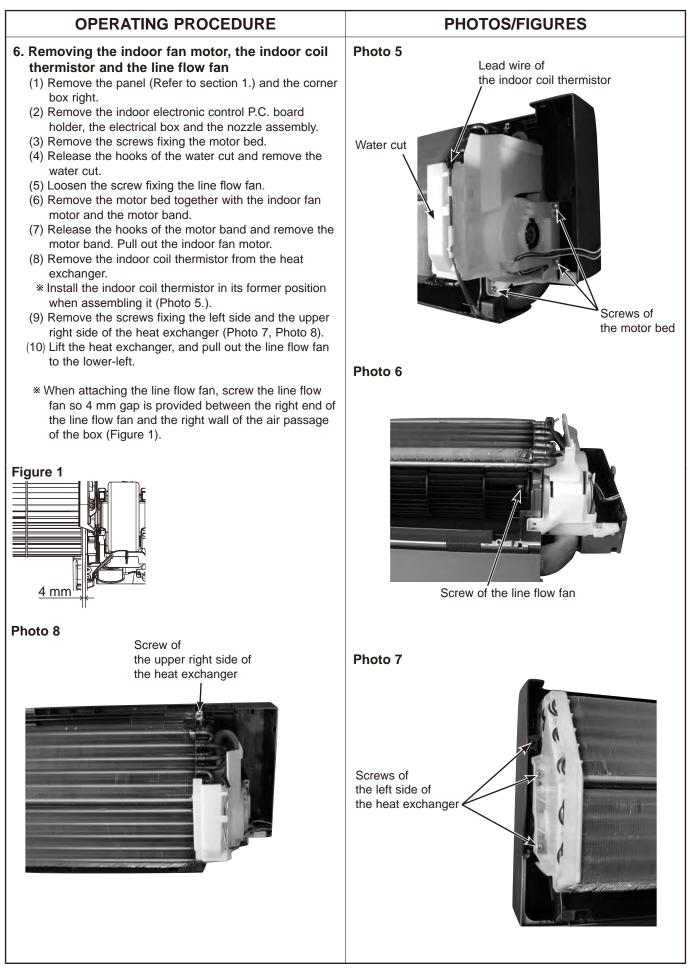
Screws of

unit

the vane motor

Screws of the vane motor unit cover





# 11-2. MSZ-EF18VGKW MSZ-EF22VGKW MSZ-EF25VGKW MSZ-EF35VGKW MSZ-EF42VGKW MSZ-EF50VGKW MSZ-EF18VGKB MSZ-EF22VGKB MSZ-EF25VGKB MSZ-EF35VGKB MSZ-EF42VGKB MSZ-EF50VGKB MSZ-EF18VGKS MSZ-EF22VGKS MSZ-EF25VGKS MSZ-EF35VGKS MSZ-EF42VGKS MSZ-EF50VGKS

NOTE: Turn OFF the power supply before disassembly.

----->: Indicates the visible parts in the photos/figures. ----->: Indicates the invisible parts in the photos/figures.

# **OPERATING PROCEDURE** PHOTOS/FIGURES Photo 1-1 1. Removing the panel (1) Remove the front panel. Remove the horizontal Front panel Horizontal vanes Wi-Fi interface vanes. Screw of (C(2) Remove the screw caps of the panel. Remove the Wi-Fi cover screws of the panel. (3) Remove the screw of the Wi-Fi cover on the upper ť right of the panel, and remove the Wi-Fi cover. (4) Remove the Wi-Fi interface on the right side of the panel. Pull out the Wi-Fi cable, and pull out the cable tie fixed on the panel. (A) (5) Insert Wi-Fi interface into the water cut (<sup>®</sup>) in the same direction as Photo 1-3, and fix it temporary. (6) Unhook the lower part (<sup>©</sup>) of the panel. (7) First, hold the lower part of the right end of the panel, and hold the lower part of the left end of the panel. Wi-Fi cover (8) Pull the panel slightly toward you, and then remove the panel by pushing it upward. Screws of the panel (A) Photo 1-2 Photo 1-3 (B) Wi-Fi interface

#### 2. Removing the Wi-Fi interface

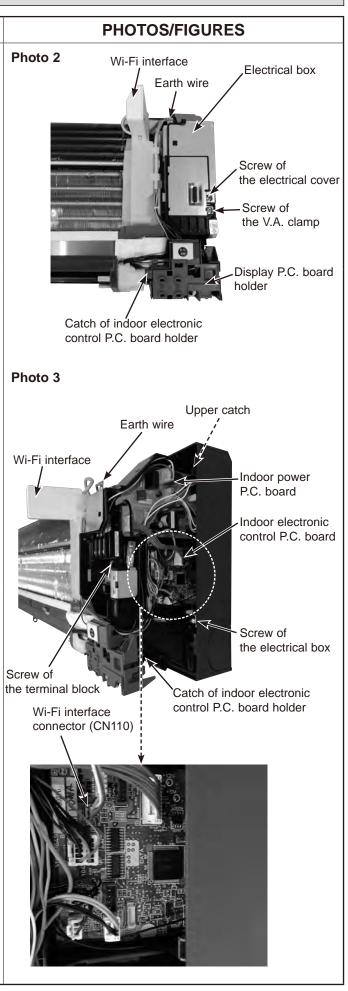
- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the screw of the electrical cover, and remove the electrical cover.
- (4) Disconnect the following connector (Photo 3):
   <Indoor electronic control P.C. board>
   CN110 (Wi-Fi interface)
- (5) Remove the lead wire of the Wi-Fi interface from the hook of the cable guide and water cut.

#### 3. Removing the indoor electrical box

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the earth wire connected to the indoor heat exchanger from the electrical box.
- (4) Remove the screw of the electrical cover and remove the electrical cover.
- (5) Disconnect following connectors:
   <Indoor electronic control P.C. board>
   CN151 (Vane motor)
   CN110 (Wi-Fi interface)
   <Indoor power P.C. board>
   CN211 (Indoor fan motor)
- (6) Remove the lead wire of the Wi-Fi interface, and remove the Wi-Fi interface (Refer to section 2.).
- (7) Remove the screw fixing the electrical box, then the upper catch of the electrical box, and pull out the electrical box.

# 4. Removing the indoor power P.C. board, the switch board, the display board, the receiver board and the indoor electronic control P.C. board

- (1) Remove the panel (Refer to Section 1.) and the corner box right.
- (2) Remove the screw of the V.A. clamp. Remove the V.A. clamp and the indoor/outdoor connecting wire.
- (3) Remove the indoor electrical box (Refer to section 3.).
- (4) Remove the earth wire connected to the electrical box from the indoor power P.C. board.
- (5) Disconnect the following connectors:
   <Indoor electronic power P.C. board>
   CN201 (Terminal block)
   CN202 (To the indoor electronic control P.C. board)
- (6) Remove the indoor power P.C. board.
- (7) Disconnect the following connectors:
   <Indoor electronic control P.C. board>
   CN111 (Room temperature thermistor)
   CN112 (Indoor coil thermistor)
- (8) Unhook the catches of the display P.C. board holder from the nozzle and the electrical box (right side).
- (9) Open the rear cover of the display P.C. board holder and remove the switch board, the display board and the receiver board.Remove the indoor electronic control P.C. board.



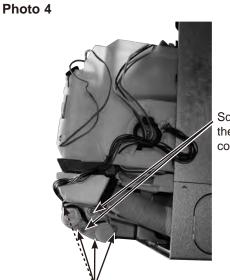


#### 5. Removing the nozzle assembly

- (1) Remove the panel (Refer to section 1.) and the corner box right.
- (2) Remove the indoor/outdoor connecting wire (Refer to section 3.).
- (3) Remove the electrical cover (Refer to section 3.).
- (4) Disconnect the following connector:
   <Indoor electronic control P.C. board>
   CN151 (Vane motor)
- (5) Remove the display P.C. board holder.
- (6) Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.
- (7) Remove the vane motors (Refer to section 6.).

#### 6. Removing the horizontal vane motor

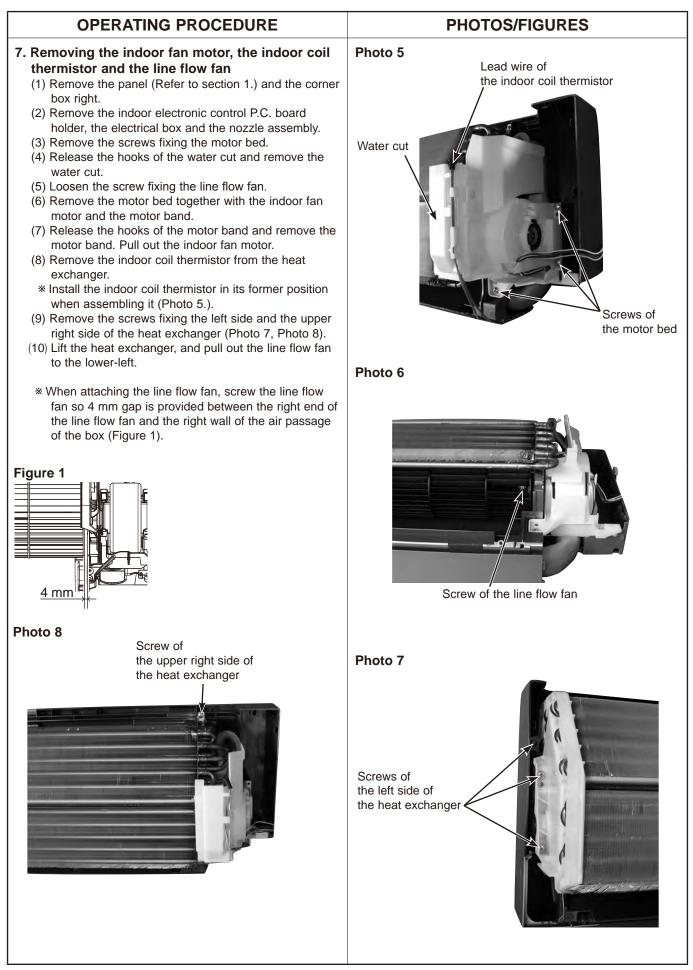
- (1) Remove the nozzle assembly (Refer to section 5.).
- (2) Remove the screws of the vane motor unit cover, and pull out the vane motor unit
- (3) Remove the screws of the vane motor unit.
- (4) Disconnect the connector from the vane motor.
- (5) Remove the vane motor from the vane motor unit.



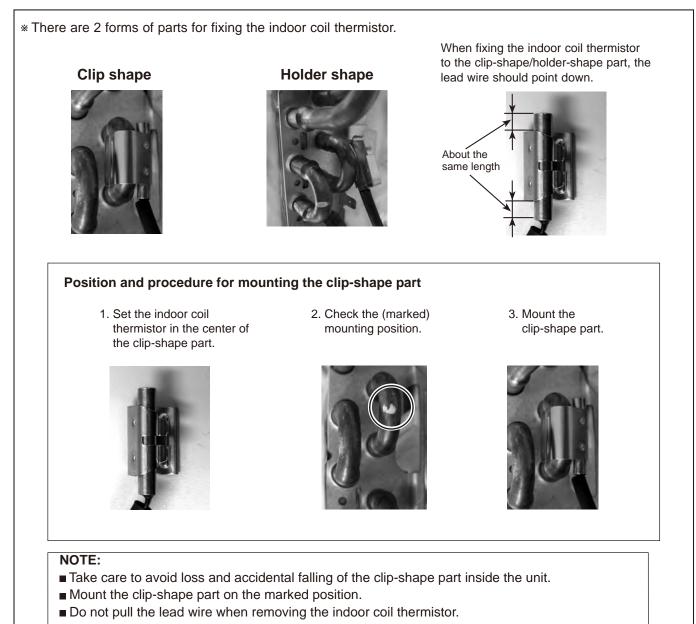
Screws of the vane motor unit cover

Screws of the vane motor unit

# PHOTOS/FIGURES



## Fixing the indoor coil thermistor



# MITSUBISHI ELECTRIC CORPORATION

HEAD OFFICE: TOKYO BUILDING, 2-7-3, MARUNOUCHI, CHIYODA-KU, TOKYO 100-8310, JAPAN

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